



PCMC SHARES PGS BEST PRACTICES WITH DAVAO REGIONAL MEDICAL CENTER (DRMC)

By Marjorie Grace M. Apigo, M.D. | Head, Office for Strategy Management



Philippine Children's Medical Center Executive Director, Dr. Sonia B. Gonzalez, together with the members of MANCOM, Office for Strategy Management (OSM), Performance Governance System (PGS) Core & Support Team, and Multi-Sector Governance Council (MSGC) Internal Committees welcomed the team of Davao Regional Medical Center during their visit in the hospital on January 18, 2024.

Philippine Children's Medical Center Executive Director, Dr. Sonia B. Gonzalez, together with the members of MANCOM, Office for Strategy Management (OSM), Performance Governance System (PGS) Core and Support Team, and Multi-Sector Governance Council (MSGC) Internal Committees, welcomed the team of Davao Regional Medical Center (DRMC) headed by Dr. Julmin T. Tapsirul II, Chief Training Officer/OIC Chief of Clinics, and Ms. Kathlyn Lee F. Fuerzas, Head of Planning and Strategy Management Office, on January 18, 2024. Dr. Tapsirul, together with his team, presented their PGS journey during their visit. DRMC is currently vying to be institutionalized and has identified our institution as one of the best hospitals to benchmark; hence, they have



PCMC Executive Director, Dr. Sonia B. Gonzalez discuss with the DRMC representatives about PCMC's PGS Journey.



Office for Strategy Management (OSM) Head, Dr. Marjorie Grace M. Apigo explains PCMC's OSM to DRMC representatives.



DRMC representatives tour in PCMC.



Pediatric Hemodialysis Unit welcomes DRMC representatives.

decided to fly in all the way from Mindanao to see and learn for themselves the remarkable PCMC PGS journey.

Dr. Gonzalez, on the other hand, expressed her gratitude to DRMC for their trust and willingness to learn from our very own governance transformation. This activity is one of the nine (9) elements of the PGS that is anchored on spreading good governance advocacy by identifying best practices within an organization and sharing them with other agencies. Hence, PCMC humbly took the opportunity to extend help and conduct governance sharing with DRMC. Dr. Maria Eva I. Jopson, adviser of the

OSM, led the governance sharing session with DRMC, where she emphasized the different PGS strategies and innovative breakthroughs achieved by PCMC. The OSM team also took pride in showing DRMC the grounds and facilities of our institution.

At the end of DRMC's visit, they expressed their gratitude to PCMC for the productive governance sharing session. The Davao-based team shall bring home the valuable insights shared and apply them accordingly as they continue to embark on their own PGS journey.

Carrying Hope through Enriched Spaces:

The Pediatric Brain and Spine Center Project Turnover Ceremony

By Lee Lemuel C. Dela Torre | Project Development Assistant, Office of the Executive Director



UP Diliman BSID Students with PCMC Management Committee and other officials during the turnover and ribbon cutting ceremonies.

Philippine Children's Medical Center (PCMC) Deputy Executive Director for Medical Services, Dr. Maria Eva I. Jopson, led the turnover ceremony for the Pediatric Brain and Spine Center Ground Floor Project, a benefit project sponsored by the graduating Interior Design students of the University of the Philippines-Diliman (UP Diliman), on January 29, 2024.

This venture shall serve as a testament to collective goodwill and shared visions for the betterment of child healthcare.

The project was spearheaded by the Corporate Planning Division under the leadership of Mr. Anthony Emmanuel Garcia with the goal of enhancing the lobby of the newly constructed PCMC Pediatric Brain and Spine Center. Founded on a fusion of compassion and design, it shall leverage the altruistic collaboration with the UP Diliman College of Home Economics to deliver a space embodying comfort and hope for children facing medical challenges.

Conceptual Theme - *Pangko*

Overarching on the theme '*Pangko*'—a deeply rooted Tagalog term for an embrace close to the chest—the



Project PANGKO

concept is to transform the Pediatric Brain and Spine Center's lobby into an enclave of solace, mirroring the protective cradle of a parent's arms. Overall, the project's commitment is to craft a space not just with an aesthetic appeal but with an empathetic touch, easing the young patients' journey.

Development Milestones

- **Ocular Site Inspection:** UP Diliman BS Interior

Design Assistant Professor Joseph Taluban and his graduating students conducted a thorough site assessment on September 1, 2023, earmarking pivotal areas within the ground floor lobby for design enhancement.

- **Design Proposal:** Unveiled on November 7, 2023,



BSID student explains the concept of their project.

the students' design envisioned a sanctuary of security and affection symbolized by the 'duyan' or hammock, a staple of Filipino nurturing traditions. The design elements—curvilinear forms, organic shapes, soft palettes, and engaging murals—collectively aspire to instill a sense of hope and warmth.

- **Approval and Commencement:** Dr. Sonia Gonzalez, the Executive Director, endorsed the proposal on November 10, 2023. Through the collaborative efforts of the Child Neuroscience Division and the Engineering Section, the project finally broke ground on December 19, 2023.

More than creating visually pleasing spaces, the PCMC Pediatric Brain and Spine Project is a pledge to the well-being of the young patients, creating an environment that supports their healing while complementing excellent care from the team. More than just a structure, it will be a space where design meets compassion, creating an ambiance that not only heals the body but also comforts the soul.



PRAISE Monday

By Antonio F. Domasian, Jr. | Chair, Program on Awards and Incentives for Service Excellence Committee

"Praise, like sunlight, helps all things to grow." - Croft N. Pentz



Awardees during one of the PRAISE Monday.

Based on several studies, recognition in the workplace contributes to the innovative thinking and creative problem-solving of employees at work. It encourages actions and thinking that will make the organization successful because people who feel appreciated are more motivated and positive about themselves and their ability to contribute. In PCMC's aim to provide the best healthcare services, there is always a continuous need to boost and strengthen the morale of all its employees. Hence, PRAISE MONDAY was created. The day pertains to the 3rd Monday of every month, wherein the Program on Awards and Incentives for Service Excellence (PRAISE) Committee holds a 5 to 10-minute recognition activity after the Flag Ceremony. It includes the recognition of various awardees, like the PCMC Core Value Victor of the Month, Gantimpala Agad Award, and Retiree's Recognition, among others. The Committee feels that corporate awards are not just about a pat on the back or a quick ego boost. Most importantly, it enhances our Medical Center's reputation, helps employees take pride in their work, and instills confidence in clients about the quality and professionalism of the organization.



An awardee from the Pathology Division receives his plaque of recognition from PCMC Executive Director, Dr. Sonia B. Gonzalez.

PCMC has high hopes that through this new platform of recognition, more and more employees will be inspired to perform above and beyond the call of their duties and receive the esteemed honor of being acknowledged during one of the PRAISE MONDAYS.

100% passing rate for the new batch of IMS internal auditors

By Nazareno J. Cuartero | Planning Officer III, Corporate Planning Division



The third batch of IMS internal auditors with PCMC Management Committee and other officers.

Thirty (30) new Integrated Management System (IMS) internal auditors have been added to the roster of internal auditors at the Philippine Children's Medical Center, as the third batch of trainees successfully completed the IMS examination with a 100% passing rate on February 8 and 15, 2024.

This accomplishment happened after attending the trainings organized by the Quality Management Office (QMO) of the Corporate Planning Division (CPD).

The training was conducted on February 6–8, 2024, by Synergized Macro Solutions, Inc. (SMS) President Susan Soliven, SMS Management Systems Consultant Vladimir Soliven, and Ms. Allanie E. Reynales. The training focused on the "appreciation course on IMS standards, appreciation course on IMS auditors, and the course on Effective IMS Auditing."

The Integrated Management System is a combination of different management systems. For PCMC, it is a combination of quality (ISO 9001:2015), environmental (ISO 14001:2015), and occupational health and safety (ISO 45001:2018).



New IMS internal auditors swear in.

PCMC celebrates Women's Month

By Ira Karen U. Apanay | Public Relations Officer III



PCMC Employees together with the members of the Management Committee pose before the camera during the celebration of International Women's Day.

The Philippine Children's Medical Center (PCMC) celebrated International Women's Day and National Women's Month with the theme "Lipunang Patas sa Bagong Pilipinas: Kakayahan ng Kababaihan, Patunayan!" The Gender and Development Committee, headed by its Chairperson, Amelinda S. Magno, planned a series of activities for the whole month of March, focusing on the health and wellness of women employees of PCMC and its community.

The Committee opened Women's Month with the posting of a banner at the PCMC Gate, followed by a forum on Women's Self-Breast Care Assessment on March 7, 2024. Another forum on Health and Medical Counseling, and an appreciation and recognition of the role of women in PCMC with a photo booth at the 3rd-floor lobby was held on March 8. A forum on Career Development entitled "Women's Role to Lead Organization" was conducted on March 12. Women entrepreneurs were invited to the Kadiwa Caravan and sold lower-cost vegetables and fruits from March 13 to 15, 2024. To further improve the health of women employees and outsourced hospital personnel, a sexual health check, free pap smear, breast examination, dental check-up, diagnostic and treatment services were all given for free.

Everyone was enjoined to wear purple every Friday of March to support the celebration of National Women's Month.



Women leaders of the Medical Services show the roses they received.



Resource speaker gave a talk during the Forum on Career Development.

Triaging in Mass Casualty Disaster Incident for Residents

By **Arianne Faye E. Castro** | Clerk III, Health Emergency Management Unit



HEMU officer explains to the resident doctors the emergency medical response techniques.

The Health Emergency Management Unit (HEMU) conducted JumpSTART: Triaging in Mass Casualty Incident (MCI) on February 27, 2024. This intensive workshop provided essential training and education in emergency medical response techniques to our residents in training.

JumpSTART (a variation of the Simple Triage and Rapid Treatment, or START) is the most commonly used pediatric mass casualty triage algorithm in the United States and is being adopted here in the Philippines. In the aftermath of an MCI, it is essential for the medical health worker to accurately and promptly triage patients according to their acuity and urgency of care.



Participant in the lecture shows her paper to HEMU trainers.

With years of experience in emergency medicine, Dr. Elaine L. Dy and Dr. Jason E. Abello (current and former OIC DRRM-H Managers of HEMU) facilitated an interactive discussion about the JumpSTART system. Priority on

managing and transporting the injured patients with a more life-threatening impact was emphasized. The second half of the workshop was a hands-on session for the residents. They were presented with cases spread across the venue where they had to use the newly learned color-coded system to quickly triage patients into their corresponding injury state (Red- Immediate, Yellow – Delayed, Green – Minor, and Black – Deceased or Expectant).

Mr. Ramil L. Costa, Head of the Security Section, also provided a brief yet informative lecture on two-way



PCMC Security Section Head, Mr. Ramil L. Costa delivers a lecture on how to use two-way handheld radio.

handheld radio communication, as when mobile phones fail to work during a disaster, public safety is ensured via portable radios. He emphasized that in order to actively manage and assess the emergency situation, good communication between the response teams (i.e., Incident Command Post, Search and Rescue, and the Advance Medical Unit) is essential.

Disaster incidents continue to put our healthcare system in jeopardy by bringing in an overwhelming flow of patients. Hence, trainees should be equipped in the event of a real emergency. This activity has been a high-yield activity for the residents, and with this, the HEMU plans to prepare for the next training session with the clinical fellows.



Resident doctors who participated during the lecture.

PCMC holds Ati-atihan Festival in honor of the Infant Jesus

By Ermenilda L. Avendaño, M.D. | Manager, Medical Services Department



Members of the Management Committee and other officers join the Ati-atihan dancers during the celebration of the feast of the Sto. Niño.



PCMC Employees watch the performers during the celebration of feast of the Sto. Niño.

To kick off the 2024 Hospital Anniversary activities, the Philippine Children's Medical Center (PCMC) joined the country in the observance of the feast of the Sto. Nino (infant Jesus) on January 22, 2024. This is a customary celebration in honor of our dear patron for children, invoking his intercession to keep watch over the children, especially our patients.

After the Monday flag ceremony, a mass was held at the PCMC Chapel, which was immediately followed by the Ati-atihan festivities held at the PCMC Atrium. The PCMC employees came with their Sto. Niño statues and danced together with the Ati-atihan dancers. Colorful costumes, the lively beating of the drums, and the palpable excitement of the crowd all contributed to a wonderful

festival. In the end, the PCMC employees enjoyed the healthy snacks prepared by the Dietary Service and the special taho provided by the Organizing Committee.

Kudos to the people behind this activity: immediate past hospital anniversary chair, Dr. Randy P. Urtula; Special Events Head, Mr. Francis dela Cuesta; 44th PCMC Anniversary Celebration over-all chair, Dr. Erlinda Cuisia-Cruz; and Food and Beverage Committee Head, Dr. Marilou Tan. The event was indeed a great way to start the Hospital's Anniversary.

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