

**PCMC Customer Satisfaction Report 2017
with attached PCMC Service Evaluation
Form**

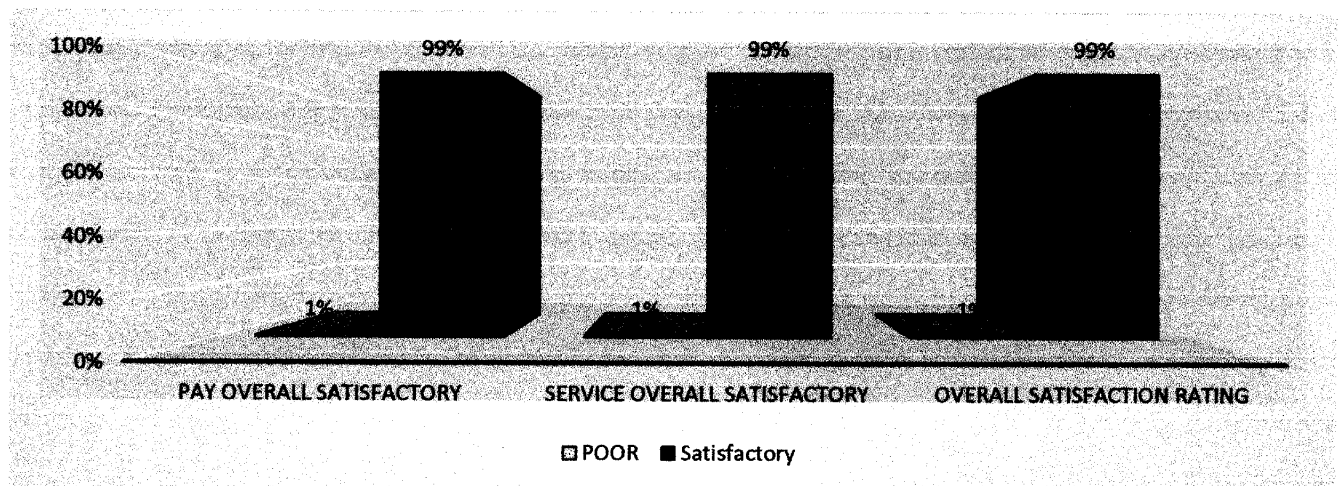


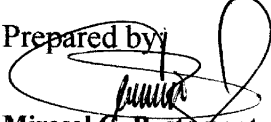
PHILIPPINE CHILDREN'S MEDICAL CENTER
 Quezon Avenue, Quezon City
 Quality Management Office


Table 1. Overall PCMC Customer Satisfaction Report for 2017

YEAR 2016	RATING					
	POOR		TOTAL SATISFACTION		TOTAL	
	PERCENTAGE	NO. of RESPONDENTS	PERCENTAGE	NO. of RESPONDENTS	PERCENTAGE	NO. of RESPONDENTS
PAY						
Overall Satisfaction	1%	43	99%	4221	100%	4264
SERVICE						
Overall Satisfaction	1%	42	99%	4146	100%	4188
OVERALL SATISFACTORY RATING	1%	85	99%	8367	100%	8452

Figure 1. PCMC Overall Satisfaction Rating for 2017



Prepared by

 Mirasol C. Bustamante, RN
 QA Nurse Supervisor

Approved by:

 Grace J. Dela Calzada, MD, MM, MPM
 Head, QMO



PHILIPPINE CHILDREN'S MEDICAL CENTER
Quezon Avenue, Quezon City

PCMC SERVICE EVALUATION FORM

NAME OF PATIENT : _____

WARD/ROOM NO. : _____

DATE ADMITTED : _____

DATE DISCHARGE: _____

To our valued Patients:

It is our sincere desire to provide better facilities and extend quality tertiary health care services. Please help us achieve this goal by evaluating the different services, our facilities and health care providers. You may drop this form in a box in the ADMITTING SECTION.

Hinahangad naming pagsilbihan kayo ng buong husay. Matutulungan ninyo kaming makamit ang bagay na ito sa pamamagitan ng pagsagot sa mga katanungan nakasulat at pagkatapos ay ihulog sa kahon sa ADMITTING SECTION. Lagyan ng tsek ang hanay nakarapat-dapat sa inyong palagay.

Attitude of Employee/Dept. <i>Pakitungo ng mga tauhan/tunggapan</i>	Poor <i>(Di-Mabuti)</i>	Satisfactory <i>(Mabuti)</i>	Very Satisfactory <i>(Napakabuti)</i>	Excellent <i>(Napakamabuti)</i>
1. Emergency Room				
2. OPD				
3. Admitting Section				
4. Information				
5. Security Guards				
6. Consultants (Doctor)				
7. Resident/Fellow (Doctor)				
8. Nurses				
9. Midwives				
10. Nursing Attendants				
11. Ward Clerks				
12. Medtech/ Lab. Tech				
13. X-ray				
14. Dental				
15. Pharmacy				
16. Billing Clerk				
17. Cashiers				
18. Medicare Clerk				
19. Social Workers				
20. Janitors/ Orderlies				
21. Telephone Operators				
22. Dietary Personnel				

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Attitude of Employee/Dept. <i>Pakititunong ng mga tauhari/tanggapan</i>	Poor <i>(Di-Mabuti)</i>	Satisfactory <i>(Mabuti)</i>	Very Satisfactory <i>(Napakabuti)</i>	Excellent <i>(Napakamabuti)</i>
II. Facilities				
1. Toilet/Bathroom				
2. Linen				
3. Cleanliness of room				
4. Waste receptacles				
5. Water				
6. Furnitures/fixtures				
7. Lighting Fixtures				

Comments/Recommendations
Mga Puna/Mungkahi

Meals (Provided for by Dietary)
Comments/Recommendations
Mga Puna/Mungkahi

Meals (Provided for by PCMC Multi-purpose Cooperative Canteen)
Comments/Recommendations
Mga Puna/Mungkahi

Others
Iba pang Puna/Mungkahi

Signatures of Parents/Guardians
Lagda ng Magulang/Guardians

**List of Presented or Published Medical
Researches 2017**

I. PCCMC Research Studies Published in Recognized Journals

Philippine Journal of Pediatric and Adolescent Gynecology Volume 1 Number 1, January 2017

1. Perception of Pregnancy by Gravid Adolescents Seen in Philippine Children's Medical Center, Quezon City

Darlene Minette C. Zamora, MD, Alicia B. Tamesis, MD, Ma. Therese B. Mallen, MD

2. Longitudinal Outcomes of Treatment with Observation, Combined Oral Contraceptive Pills, or Progesterone in Adolescents with heavy Menstrual Bleeding

Lilibeth A. Castro, MD, Blanca C. DeGuia-Fuerte, MD

3. Cervical Cancer Screening, HPV Vaccine: Knowledge and Attitudes of Female Adolescents Seeking Consult at Philippine Children's Medical Center

Marie Ann N-H. Ramos, MD, Blanca C. De Guia-Fuerte, MD, Ma. Socorro Bernardino, MD

4. Fertility Preservation Counseling in Pediatric and Adolescent Female Cancer Patients: A Survey of Knowledge, Attitude and Practice Patterns Among Pediatric Hematologist-Oncologists in the Philippines

Ma. Therese B. Mallen, MD, Corazon Almirante, MD, Blanca de Guia-Fuerte MD, Ma. Socorro C. Bernardino, MD

Philippine Journal of Surgical Specialties, Volume 71 Number 1, January-June, 2017

5. The Use of Preformed Spring Loaded Silo on Delayed Primary Closure of Gastroschisis Patients at the Philippine Children's Medical Center

Erika Marie C. Gacus, MD, Dexter S. Aison, MD

The Philippine Journal of Neurology Volume 21 No. 1 November 2017

6. Reference Values for Nerve Conduction Studies in Healthy Newborns, Infants and Children in Philippine Children's Medical Center

Mishelle Imperial, MD, Lucy Katrina Banzali, MD, Rosalia Teleg, MD

II. PCMC Research Papers Presented in External Forums


EVENT	Principal Investigator	Title of Research	Special Awards
A. INTERNATIONAL			
14 th Asian and Oceanian Congress of Child Neurology (AOCCN) May 11-14, 2017 Fuokoka, Japan	Nancy T. Mulingtapang, MD	1. Determination of Normal Reference Values of mean Flow Velocity and Pulsatility Index Using Transcranial Color Doppler (TCCD) Sonography Among healthy Pediatric Population in Selected Community and Barangays in Quezon City	Oral Platform Presentation
14 th Asian and Oceanian Congress of Child Neurology (AOCCN) May 11-14, 2017 Fuokoka, Japan	Madelyn Pascual, MD	2. The Clinical Outcomes of Japanese Encephalitis Admitted at Philippine Children's Medical Center from 2011-2015	Oral Platform Presentation
14 th Asian and Oceanian Congress of Child Neurology (AOCCN) May 11-14, 2017 Fuokoka, Japan	Mishelle Hernandez-Imperial, MD	3. Reference Values for Nerve Conduction Studies in Healthy Newborns, Infants and Children in Philippine Children's Medical Center	Finalist Poster
14 th Asian and Oceanian Congress of Child Neurology (AOCCN) May 11-14, 2017 Fuokoka, Japan	Mary Vivien C. Torres, MD	4. Quality of Life of Parents of Children with Autism Spectrum Disorder Aged 3 to 18 Living in Metro Manila	Finalist Poster
14 th Asian and Oceanian Congress of Child Neurology (AOCCN) May 11-14, 2017 Fuokoka, Japan	Renee Gayne S. Katigbak, MD	5. Parent-Reported Annual Expenditures and Financial Impact on Families of Children with Autism Spectrum Disorder Seen at a Tertiary Medical Center	Finalist Poster

A. INTERNATIONAL			
14 th Asian and Oceanian Congress of Child Neurology (AOCCN) May 11-14, 2017 Fuokoka, Japan	Florita y. Dela Cruz, MD	6. Factors Predictive of Neurodevelopmental Disabilities Among Pediatric Patients with Uncorrected Congenital Heart Disease (Age 6 months to 8 Years) seen at the Neurodevelopmental OPD	Finalist Poster
Royal College of pediatrics and Child Health Conference May 24-26, 2017 Birmingham, England	Mary Vivien C. Torres, MD	7. Quality of Life of Parents of Children with Autism Spectrum Disorder Aged 3 to 18 Living in Metro Manila	Finalist Poster
American Academy of Pediatrics (AAP) 2017 National Conference and Exhibition Sept. 16-19, 2017 Chicago, USA	Therese Pauline D. Francisco, MD	8. Efficacy of Flash Heat Treatment vs. Holder Pasteurization on Antimicrobial Activity and Immunoglobulin A Preservation in Donor Breastmilk	Finalist Poster
20 th ASEAN Congress of Anesthesiologists Nov. 23-24. 2017 Siem Reap, Cambodia	Richard A. Lucero, MD	9. A Comparison of Levobupivacaine and Bupivacaine in Caudal Anesthesia in Children Undergoing Umbilical Operations	Finalist, Platform Presentation
10 th World Congress of the World Society for Pediatric Infectious Diseases (WSPID) December 2-5, 2017 Schenzhen, China	Jay Ron O. Padua, MD	10. Treatment Outcome of Empiric Antibiotics in Children with Acute Lymphoblastic Leukemia Presenting with Fever and Neutropenia Admitted in PCMC: A Retrospective Cohort Study"	Finalist Poster
European Society For Pediatric Gastroenterology, Hepatology and Nutrition 50 th Annual Meeting Prague, Czech Republic May 10-13, 2017	Sarabeth de Castro, MD	11. Clinical Profile and factors Associated with Non-Alcoholic Fatty Liver Disease Among Overweight and Obese Childen: A Prospective Study	Young Investigator Award
13 th Asian Congress of Pediatric Nephrology / 39 th Malaysian Pediatric Association Annual Congress October 4-7, 2017	Catherine O. Tan, MD	12. Long term Renal Side Effects Among Children Cancer Survivors Treated with Ifosfamide and Cisplatin at PCMC	Finalist Poster


A. INTERNATIONAL			
2017 Congress and Master Course of the European Academy of Pediatrics October 12-15, 2017 Ljubijana, Slovenia	Andrew Tirta, MD Jesus J. Velasco, MD	13. Post-Traumatic Stress Disorder Among Pediatric Residents at PCMC	Finalist Poster
12 th ASEAN Society of Pediatric Surgeons (ASPS) Clinical Congress December 4, 2017 Manila, Philippines	Johann Paulo Guzman, MD	14. Reducing Unnecessary Pre-operative Blood Orders in Pediatric Surgical Patients by Optimizing Blood Requisition Practice and Establishment of Maximum Surgical Order Schedule	2nd Place Platform Presentation
B. NATIONAL			
54 th Philippine Pediatric Society (PPS) Annual Convention April 2-5, 2017	Roxanne M. Tamondong, MD	15. Lidocaine as a Diluent for Benzathine Penicillin G Reduces Injection Pain in Patients 10-18 Years Old With Rheumatic Heart Disease: A Randomized Double-Blind Crossover Study	1st Place Platform Presentation
54 th Philippine Pediatric Society (PPS) Annual Convention April 2-5, 2017	Adrian de Vera, MD	16. Use of Peripheral Venous Catheter versus Venipuncture in Obtaining Blood Samples for Hematocrit and Platelet Count Determination in Patients Admitted at PCMC due to Dengue Fever	PPS Research Resident Award
54 th Philippine Pediatric Society (PPS) Annual Convention April 2-5, 2017	Candy Rhea B. Magsakay, MD	17. Lactulose Plus Fiber Versus Lactulose Alone in the Treatment of Childhood Functional Constipation Among 2-4 Years Old	Finalist Poster
Research Paper Contest, National Hospital Week Department of Health August 10, 2017	Jan Camille R. Coronel, MD	18. Effect of PhilHealth Enrolment in the Delay in Discharge of Pediatric Patients with Acute Illness in A Government Tertiary Hospital	1st Place Platform Presentation
Phil. Society of Hematology and Blood Transfusion Sept 10-12, 2017	Maria Theresa Busine-Sampang, MD	19. Evaluation of Immune Status Against Hepatitis B Among Multiply Transfused Patients with Thalassemia and Hemophilia at the Cancer and Hematology Center of Philippine Children's Medical Center	2nd Place Winner

B. NATIONAL			
Phil. Society of Hematology and Blood Transfusion Sept 10-12, 2017	Maria Theresa Busine-Sampang, MD	20. Assessment of Joint Health and Functional Independence of Pediatric Patients with Hemophilia at a Tertiary Referral Center Using the Hemophilia Joint Health Score and Functional Independence Score in Hemophilia	3 rd Place Winner
9 th Biennial Convention Philippine Society for Developmental and Behavioral Pediatrics Sept 5-6, 2017	Mary Vivien C. Torres, MD	21. Quality of Life of Parents of Children with Autism Spectrum Disorder Aged 3 to 18 Living in Metro Manila	1st Place Poster Presentation

Prepared by:


 MANUEL R. ACOSTA
 Clerk III

Noted & Approved by:


 MARIA EVA I. JOPSON, MD
 Head, Office of Research Development

**List of Research Projects Completed within
the Original Proposed Timeframe**

FELLOWS (2017)

	Principal Investigator	Co-I	SI	TBA	Research Title	Subspec	STATUS	REMARKS
1	YULDE-CRUZ, JULIA MAE	ALAS-CALAOAGAN, A.K. (NKT), ALCALA, M.A.B., CHANG-ARELLANO, I.S.B.	CUISIA-CRUZ, E.S., ZAMORA, M.N.V.	PASCO, P.	HEALTH-RELATED QUALITY OF LIFE ADOLESCENTS 13-18 YEARS OLD W/CHRONIC RENAL ILLNESS IN A TERTIARY CARE INSTITUTION: A MIXED METHODS STUDY	ADO	COMPLETED	BEST POSTER
2	BAHJIN, RANIA REEDA I.	-	LEONGSON-CRUZ, M.C.	DEL ROSARIO, L.	RED BLOOD CELL ALLOIMMUNIZATION AMONG TRANSFUSION-DEPENDENT THALASSEMIA PATIENTS OF THE PCMC	HEMA	COMPLETED	POSTER
3	CHU, TRIXY G.	SHIU, A.M.S.	GEPTE, M.B.P.	DEL ROSARIO, L.	SURVIVAL OF FILIPINO CHILDREN W/ACUTE LYMPHOBLASTIC LEUKEMIA DIAGNOSED IN A TERTIARY REFERRAL CENTER FOR CHILDHOOD CANCER: A RETROSPECTIVE COHORT STUDY	HEMA	COMPLETED	POSTER
4	RABANES, ARIELC.	SENDAYDIEGO, P.J.L.	LU-BOLANOS, M.	PASCO, P.	PREDICTORS NEUROLOGIC DEFICIT ON DISCHARGE & IN-HOSPITAL MORTALITY OF PED TUBERCULOSIS MENINGITIS PATIENTS W/HYDROCEPHALUS WHO UNDERWENT VENTRICULOPERITONEAL SHUNTING	CNS	COMPLETED	POSTER
5	CHIONG-BONOL, MARIA FATIMA D.	BAUTISTA, M.P.I., BRAGANZA, K.B., CONDUCTO, C.L.C., HERNANDO-MALLARI, M.A.	AVENDAÑO, C.L.C., REYES, A.L.	PASCO, P.	DETERMINATION OF INJURY RISK BEHAVIORS AMONG FILIPINO CHILDREN DIAGNOSED W/AUTISM SPECTRUM DISORDER AT A TERTIARY PED MEDICAL CENTER USING THE INJURY BEHAVIOR CHECKLIST: A CROSS-SECTIONAL STUDY	CNS	COMPLETED	BEST POSTER

	Principal Investigator	Co-I	SI	TBA	Research Title	Subspec	STATUS	REMARKS
6	LU, ADRIENNE MICHELLE B.	PARIAN, E.	NOLASCO, M.E.R., TAN, M.G., URTULA, R.P.	DEL ROSARIO, L.	A PROSPECTIVE CROSS-SECTIONAL STUDY ON THE PREVALENCE AND FACTORS ASSOCIATED W/SEROPROTECTION AFTER PRIMARY SERIES OF HEPATITIS B VACCINATION AMONG CHILDREN SEEN IN THE OUTPATIENT SETTING OF	GASTRO	COMPLETED	2ND-PLATFORM
7	LU, ADRIENNE MICHELLE B.	PARIAN, E.	NOLASCO, M.E.R., TAN, M.G., URTULA, R.P.	DEL ROSARIO, L.	CLINICAL PROFILE AND FACTORS AFFECTING OUTCOME OF CHILDREN W/HEPATIC ABSCESS ADMITTED IN A TERTIARY HOSPITAL IN QC	GASTRO	COMPLETED	POSTER
8	BATALLA, CARRAN ANNE P.	-	PAJE-VILLAR, E.B.	MAFA	A RETROSPECTIVE STUDY ON THE OUTCOME OF CHILDREN WITH EXTENSIVELY DRUG-RESISTANT GRAM-NEGATIVE INFECTION TREATED W/COLISTIN VS OTHER ANTIMICROBIALS	PIDS	COMPLETED	POSTER
9	ALVARADO-DELA CRUZ, KRISTINE	PASCUAL, M.P., SALONGA, R.O.	LUNA-DIZON, M.E.	PASCO, P.	THE CLINICAL PROFILE AND OUTCOME OF CHILDREN WITH DENGUE ENCEPHALITIS AT THE PCMC: A RETROSPECTIVE STUDY FROM JAN 2011-JUNE 2017	PIDS	COMPLETED	POSTER
10	PANES, ANDY T.	VILLAR, C.M.	CUADY-MADRID, M.A.	DEL ROSARIO, L.	MICROBIOLOGIC PROFILE AND PREDICTORS OF SEVERE OUTCOME OF PED CANCER PATIENTS W/FEBRILE NEUTROPENIA ADMITTED AT A TERTIARY MEDICAL CENTER: A PROSPECTIVE CROSS SECTIONAL STUDY	PIDS	COMPLETED	POSTER
11	DOMINGO-PASAOA, MARIBEL	-	BANEZ, M.A.P.	JOPSON, E.	PROFILE & TREATMENT OUTCOME OF INFECTIVE ENDOCARDITIS PATIENTS ADMITTED IN A TERTIARY MED. CENTER FROM 2005-2016	PIDS	COMPLETED	POSTER
12	ELEUTERIO, MYLENE J.	MILAN, A.D.	TY, F.U.	PASCO, P.	THE EFFECT OF MOCK CODE ON KNOWLEDGE RETENTION, SKILLS & CONFIDENCE OF PED RESIDENTS AT PCMC	PICU	COMPLETED	POSTER

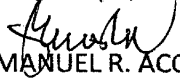
	Principal Investigator	Co-I	SI	TBA	Research Title	Subspec	STATUS	REMARKS
13	PALON, ALLEN KILBY M.	TORRES, M.J.S.	ASPURIA- ANG, M.A.	PASCO, P.	A COMPARATIVE STUDY OF ACETATED ISOTONIC ELECTROLYTE SOLUTION, NORMAL SALINE SAOLUTION AND LACTATED RINGER'S SOLUTION IN THE INITIAL FLUID RESUSCITATION OF CHILDREN AGED 1 MONTH - 18 YEARS OLD DIAGNOSED W/SEVERE DENGUE ADMITTED AT THE PCMC	PICU	COMPLETED	BEST POSTER
14	BASILLA, CHRISTINE CORINA GRACE L.	SALVADOR, J.A.	VELSACO, B.E.	DEL ROSARI O, L.	THE VALUE OF PREOPERATIVE OXYGENATION INDEX AS A PREDICTOR OF SURVIVAL AMONG NEONATES W/CONGENITAL DIAPHRAGMATIC HERNIA	NEONAT	COMPLETED	POSTER
15	SALVADOR, JOYCE A.	BASILLA, C.CG L.	MASANGKA Y, S.D.	DEL ROSARI O, L.	NASAL INTERMITTENT POSITIVE PRESSURE VENTILATION VERSUS NASAL CONTINUOUS POSITIVE AIRWAY PRESSURE AS PRIMARY MODES OF VENTILATION IN THE MANAGEMENT OF RESPIRATORY DISTRESS SYNDROME IN PRETERM NEONATES: A COMPARISON OF OUTCOMES	NEONAT	COMPLETED	POSTER
16	BRAVO, OLIVIA B.	BRIONES, A.A., ITEM, L.M.	CRUZ, M.R.S., ZAMORA, M.N.V., DELA CRUZ, R.C.	DEL ROSARI O, L.	INCIDENCE OF CONTRAST-INDUCED ACUTE KIDNEY INJURY AMONG PATIENTS WITH CANCER AGES 1-18 YRS OLD SEEN AT THE INPATIENT AND OUTPATIENT SECTION OF THE CANCER & HEMA CENTER OF THE PCMC	NEPHRO	COMPLETED	BEST POSTER
17	BRIONES, ALONA A.	GUZMAN, D.L.	CRUZ, M.R.S., ZAMORA, M.N.V., DELA CRUZ, R.C.	PASCO, P.	META-ANALYSIS ON THE EFFECT OF VITAMIN D AND CALCIUM CARBONATE PREVENTION OF BONE LOSS IN CHILDREN WITH NEPHROTIC SYNDROME W/NORMAL RENAL FUNCTION	NEPHRO	COMPLETED	POSTER

	Principal Investigator	Co-I	SI	TBA	Research Title	Subspec	STATUS	REMARKS
18	LEYSON-GUZMAN, DIOSEMIL L.	BRIONES, A.A.	CRUZ, M.R.S., ZAMORA, M.N.V., DELA CRUZ, R.C.	JOPSON, E.	RISK FACTORS FOR AMPHOTERICIN B NEPHROTOXICITY AMONG CHILDREN 6 MONTHS TO 18 YEARS OLD ADMITTED AT PCMC	NEPHRO	COMPLETED	3RD-PLATFORM
19	BALNEG, KRYZIA JUNE B.	LIM-LOPEZ, P.J.	BATTAD, M.D.	DEL ROSARIO, L.	COMPARISON BETWEEN MODIFIED MALLAMPATI TEST, UPPER LIP BITE TEST, THYROMENTAL DISTANCE AND RATIO OF HEIGHT TO THYROMENTAL DISTANCE IN PREDICTING DIFFICULT INTUBATION IN PED PATIENTS	ANES	COMPLETED	BEST POSTER
20	SAYAS, AL JOSEPH M.	LIM-LOPEZ, P.J.	BATANES, T.A.	PASCO, P.	THE SEDATIVE EFFECTS OF INTRANASAL DEXMEDETOMIDINE FOR PED PATIENTS UNDERGOING DAY SURGERY COMPARED TO OTHER SEDATION METHODS: A META ANALYSIS	ANES	COMPLETED	POSTER
21	ALTAMERA-REMEDIOS, JOANNE C.	LIM-LOPEZ, P.J., FUSILERO-PASCUAL, J.T.	BATANES, T.A.	PASCO, P.	IMMEDIATE RESCUE REVERSAL OF ROCURONIUM-INDUCED INTENSE NEUROMUSCULAR BLOCKADE USING SUGAMMADEX IN PED SURGICAL PATIENTS	ANES	COMPLETED	1ST-PLATFORM
22	GUZMAN, JOHANN PAULO	GEPTE, M.B.P.	RESURRECCION, L.	PASCO, P.	REDUCING UNNECESSARY PRE-OPERATIVE BLOOD ORDERS IN PEDIATRIC SURGICAL PATIENTS BY OPTIMIZING BLOOD REQUISITION PRACTICE AND ESTABLISHMENT OF MAXIMUM SURGICAL ORDER SCHEDULE (MSBOS)	SURGERY	COMPLETED	POSTER


	Principal Investigator	Co-I	SI	TBA	Research Title	Subspec	STATUS	REMARKS
23	HENSON, MA. LISSA ANGELA G.	-	AISON, D.S.	MAFA	AGREEMENT BETWEEN THE RADIOGRAPHIC TRANSITION ZONE IN SURGEON-INTERPRETED BARIUM ENEMA, THE LEVEL OF AGANGLIONOSIS AND THE TYPE OF PULL THROUGH PROCEDURE DONE AMONG PATIENTS WITH HIRSPRUNG'S DISEASE IN PCMC: A CROSS SECTIONAL STUDY	SURGERY	COMPLETED	POSTER
24	DE LEON, RENNA CRISTINA B.	-	CASTRO, L.	PASCO, P.	FACTORS AFFECTING MENSTRUAL PATTERN IN ADOLESCENTS ENROLLED IN PUBLIC AND PRIVATE SCHOOLS IN METRO MANILA	GYNE	COMPLETED	POSTER
25	LUCION, RODELLE JOY G.	-	MALLEN, M.T.	PASCO, P.	CLINICAL PROFILE AND OUTCOMES OF HEAVY MENSTRUAL BLEEDING AMONG NON-PREGNANT ADOLESCENTS SEEN IN A TERTIARY HOSPITAL: A 5-YEAR REVIEW	GYNE	COMPLETED	POSTER
26	BAGALSO, TRINILISA E.	-	FLORES, M.E.Y.	PASCO, P.	RISK FACTORS FOR ADVERSE OUTCOMES AMONG TEENAGE PREGNANCIES DELIVERED AT THE PCMC PERINATAL CENTER FROM 2007-2016: A RETROSPECTIVE COHORT STUDY	PERI	COMPLETED	POSTER
27	FAUSTINO, KAREN M.	GOLOCAN- ALQUIZA, I.F. (NKTI)	FLORES, M.E.Y., PANGAN, S.M. (NKTI), LEDESMA- GUMBA, A. (NKTI), CASASOLA, C. (NKTI)	PASCO, P.	A DESCRIPTIVE STUDY OF THE MATERNAL AND FETAL OUTCOMES OF PREGNANCIES IN FILIPINO KIDNEY TRANSPLANT PATIENTS ADMITTED AT PCMC FROM 2005-2014	PERI	COMPLETED	POSTER

	Principal Investigator	Co-I	SI	TBA	Research Title	Subspec	STATUS	REMARKS
28	ABRATIQUE-DEL ROSARIO, J.M.	SANTOS, L.B., COLUMNA, L., CARINGAL, CERISSA, DYGICO, R.R., ICAWAT, L, BAYANI, J.A., MARCELINO, R.P.	MAFA	DEL ROSARIO, L.	FUNCTIONAL RESIDUAL CAPACITY IN HEALTHY INFANTS AGED 1-24 MONTHS USING THE BABY BODY PLETHYSMOGRAPHY (CAREFUSION™)	PULMO	COMPLETED	RUNNER-UP-PLATFORM
29	SANTOS, LEANNE B.	DEL ROSARIO, J.M.A., COLUMNA, L., CARINGAL, CERISSA, DYGICO, R.R., ICAWAT, L, BAYANI, J.A., MARCELINO,	MANDANAS, B.A.I.	DEL ROSARIO, L.	COMPARISON OF LUNG FUNCTION IN MIDDLE CHILDHOOD BETWEEN LATE PRETERM AND TERM BIRTHS (A PRELIMINARY STUDY)	PULMO	COMPLETED	RUNNER-UP-PLATFORM
30	RIVERA, MARIA LEAH C.	ARENILLO, G.T., DEL ROSARIO, J.M.A., SANOTS, L.B., DYGICO, R.R., DANOS, R.B., BAYANI, J.A., ICAWAT, L.T.,	ONG, C.M.	PASCO, P.	USE OF IMPULSE OSCILLOMETRY IN ASSESSING ASTHMA CONTROL IN FILIPINO CHILDREN AGED 3-5 YEARS OLD	PULMO	COMPLETED	POSTER

Prepared by:


MANUEL R. ACOSTA
Clerk III

Noted & Approved by:


MARIA EVA I. JOPSON, MD
Head, Office of Research Development

THIRD YEAR RESIDENTS (2017)

	Principal Investigator	Co-I	SI	TBA	Research Title	STATUS	REMARKS
1	ABUAN, GENEVIEVE A.		RESURRECCION, MICHAEL M.	DEL ROSARIO, MARIA LUZ U.	A STUDY ON PEN CLICK TEST AS A HEARING SCREEING TOOL AMONG NEWBORNS SEEN IN TWO TERTIARY GOVERNMENT HOSPITALS	COMPLETED	RUNNER-UP-PLATFORM
2	ANIAG, ANNA DOMINIQUE M.		VINLUAN-SANTOS, LIZA	PASCO, PAUL MATTHEW D.	PEDIATRIC RESIDENTS' KNOWLEDGE OF AND ADHERENCE TO GUIDELINES ON BLOOD PRESSURE MEASUREMENT SET BY PHILIPPINE PEDIATRIC SOCIETY AND AMERICAN ACADEMY OF PEDIATRICS	COMPLETED	POSTER
3	BAUSTISTA, KAREN ICEL M.		APIGO, MARJORIE M.	DEL ROSARIO, MARIA LUZ U.	DETERMINATION OF TECHNICAL ERROR OF MEASUREMENT OF ANTHROPOMETRIC MEASUREMENTS AMONG PCMC PEDIATRIC RESIDENTS UNDER THREE YEARS OLD AT THE OPD OF PCMC	COMPLETED	POSTER
4	CANONIZADO, EXCELLE GRACE M.		CASTILLO, JASMIN A.	AISON, MARY ANN F.	THE ASSOCIATION BETWEEN DIETARY DIVERSITY AND NUTRITIONAL STATUS AMONG SCHOOL AGED CHILDREN IN AN URBAN COMMUNITY IN QC: A CROSS SECTIONAL STUDY	COMPLETED	POSTER
5	CARANDANG, CARLA MIA A.		RESURRECCION, MICHAEL M.	DEL ROSARIO, MARIA LUZ U.	DENGUE VACCINE ACCEPTANCE AND ASSOCIATED FACTORS AMONG PARENTS AND CAREGIVERS AT THE PHILIPPINE CHILDREN'S MEDICAL CENTER OUTPATIENT DEPARTMENT: A HOSPITAL-BASED CROSS-SECTIONAL SURVEY	COMPLETED	2ND-PLATFORM


	Principal Investigator	Co-I	SI	TBA	Research Title	STATUS	REMARKS
6	CERDEÑO, MARRIANNE B.		APIGO, MARJORIE M.	PASCO, PAUL MATTHEW D.	A COMPARATIVE STUDY OF THE WEIGHT GAIN AMONG TUBERCULOSIS PATIENTS AGED 5-18 YEARS OLD USING THE HRZ VS HRZE (INTENSIVE PHASE) REGIMEN AND ITS ASSOCIATION WITH TREATMENT OUTCOME	COMPLETED	POSTER
7	CID, BERNADETTE M.		BERMUDEZ , GENARO A.	DEL ROSARIO, MARIA LUZ U.	CLINICAL PROFILE OF CHILDREN WITH ORAL MUCOSITIS THAT ARE UNDERGOING CHEMOTHERAPY IN PHILIPPINE CHILDRE'S MEDICAL CENTER	COMPLETED	BEST POSTER
8	CO, SHERYL ANNE P.		JOPSON, MARIA EVA I.	PASCO, PAUL MATTHEW D.	SCREENING FOR NEURODEVELOPMENTAL CONCERNS USING THE PARENTS EVALUATION OF DEVELOPMENTAL STATUS (PEDS) AMONG CHILDREN AGED 3 MONTHS TO 5 YEARS OLD ENROLLED IN THE PANTAWID PAMILYANG PILIPINO PROGRAM (4Ps) IN BARANGAY PINYAHAN, QUEZON CITY	COMPLETED	POSTER
9	CULMINAS, EFRAIM P.	SIEVERT- FERNANDE Z, ANGIE	RESURRECC ION, MICHAEL M.	DEL ROSARIO, MARIA LUZ U.	COMPARISON OF THE ANXIETY LEVELS IN CHILDREN WITH ACUTE LYMPHOBLASTIC LEUKEMIA AND THEIR WELL SIBLINGS USING THE CHILD DRAWING: HOSPITAL MANUAL	COMPLETED	BEST POSTER
10	DE LEON, STEPHANIE ANNE S.		MASANGK AY, SHEILA ANN	DEL ROSARIO, MARIA LUZ U.	THE EFFECT OF PARENTING STYLE ON NUTRITIONAL STATUS OF CHILDREN 4-9 YEARS OLD SEEN IN PCMC NUTRITION CLINIC: A CROSS-SECTIONA STUDY	COMPLETED	POSTER
11	DEATRAS, MARK CHRISTOPHER DA.		CASTILLO, JASMIN A.	DEL ROSARIO, MARIA LUZ U.	SERUM SODIUM LEVELS OF DENGUE FEVER PATIENTS IN A TERTIARY PEDIATRIC CENTER IN QUEZON CITY, PHILIPPINES	COMPLETED	POSTER

	Principal Investigator	Co-I	SI	TBA	Research Title	STATUS	REMARKS
12	ESTEBAN, BERNADETTE DC.		GEPE, MARIA BEATRIZ P.	PASCO, PAUL MATTHEW D.	CLINICAL FEATURES AND SHORT TERM OUTCOME OF PEDIATRIC PATIENTS WITH HYPERLEUKOCYTIC LEUKEMIA: A 5 YEAR EXPERIENCE FROM COUNTRY WITH LIMITED RESOURCES	COMPLETED	POSTER
13	ESTRADA, ERIK JAN T.		DIZON, EVA L.	JOPSON, MARIA EVA I.	GROWTH OUTCOMES OF PATIENTS W/GASTROSCHISIS SURGICALLY TREATED AT THE PCMC FROM 2011-2015	COMPLETED	POSTER
14	GARCIA, HANNAH COLEEN B.		GAN, CECILIA O. APIGO, MARJORIE GRACE M.	DEL ROSARIO, MARIA LUZ U.	PREVALENCE AND FACTORS ASSOCIATED WITH BULLYING IN PUBLIC GRADE 5 AND 6 ELEMENTARY PUPILS IN QUEZON CITY	COMPLETED	RUNNER-UP-PLATFORM
15	HEMEDES, MARIELISSE B.		RESURRECCION, MICHAEL M.	PASCO, PAUL MATTHEW D.	THE EFFICACY OF PROBIOTICS (<i>LACTOBACILLUS RHAMNOSUS GG</i>) AS AN ADJUNCT IN THE TREATMENT OF ACUTE WATERY NON-BLOODY DIARRHEA IN CHILDREN: A META-ANALYSIS	COMPLETED	POSTER
16	IGTIBEN, GILINEZABEL J.		DEL ROSARIO, JOSE JONAS D.	DEL ROSARIO, MARIA LUZ U.	ECG LIMITS IN SELECT HEALTHY FILIPINO CHILDREN AND ADOLESCENTS: A PRELIMINARY STUDY	COMPLETED	BEST POSTER
17	MIRALLES, MA. SOCORRO J.		RESURRECCION, MICHAEL M.	PASCO, PAUL MATTHEW D.	THE EFFICACY OF FOLIC ACID AS AN ADJUNCT IN THE TREATMENT OF ACUTE WATERY NON-BLOODY DIARRHEA IN CHILDREN: A META-ANALYSIS	COMPLETED	POSTER
18	PUNZALAN, ASTER SUZETTE DG.		RIBAYA, MA. VICTORIA RESURRECCION, MICHAEL M.	DEL ROSARIO, MARIA LUZ U.	FACTORS ASSOCIATED WITH WAITING TIME AND LENGTH OF VISIT OF EMERGENCY ROOM PATIENTS AT PHILIPPINE CHILDREN'S MEDICAL CENTER	COMPLETED	POSTER


	Principal Investigator	Co-I	SI	TBA	Research Title	STATUS	REMARKS
19	RAJ, KOSH		GEPTE, MARIA BEATRIZ P.	PASCO, PAUL MATTHEW D.	PEDIATRIC RHABDOMYOSARCOMA: A 5 YEAR EXPERIENCE FROM A COUNTRY WITH LIMITED RESOURCES	COMPLETED	POSTER
20	SIAZON, RIGIL MARIQUIETA FE P.		ARCEO-PLUCENA, LEAH PATRICIA M.	AISON, MARY ANN F.	ELECTROCARDIOGRAM (ECG) AS PREDICTIVE TOOL FOR THE SEVERITY AND CLINICAL COURSE OF PEDIATRIC DENGUE INFECTIONS	COMPLETED	BEST POSTER
21	SY, JEAN KAMIL L.		RESURRECCION, MICHAEL M.	PASCO, PAUL MATTHEW D.	ACCURACY OF TRANSCUTANEOUS BILIRUBIN DETERMINATION IN NEONATAL HYPERBILIRUBINEMIA: A META-ANALYSIS	COMPLETED	3RD-PLATFORM
22	TAVERNER, GOLDA MARIE R.		BAÑEZ, MARIA ANNA P.	JOPSON, MARIA EVA I.	PREVALENCE OF ASCARIS LUMBRICOIDES AND TRICHOCHURIS TRICHIURA AND THE ENVIRONMENTAL FACTORS POTENTIALLY AFFECTING ITS TRANSMISSION AMONG SCHOOL-AGE CHILDREN IN 4 MUNICIPALITIES OF ABRA	COMPLETED	POSTER
23	TONGSON, CAROLYN GRACE C.		JOPSON, MARIA EVA I.	PASCO, PAUL MATTHEW D.	EFFECTS OF PROBIOTICS PROPHYLAXIS ON THE INCIDENCE OF NOSOCOMIAL PNEUMONIA AMONG CRITICALLY ILL PEDIATRIC PATIENTS: A SYSTEMATIC REVIEW AND META-ANALYSIS	COMPLETED	1ST-PLATFORM
24	VIOLA, IVY MARIE M.		MADRID, MANUELITO A.	DEL ROSARIO, MARIA LUZ U.	A FIFTEEN-YEAR REVIEW OF PEDIATRIC BONE AND SOFT TISSUE TUMORS AT PHILIPPINE CHILDREN'S MEDICAL CENTER	COMPLETED	POSTER
25	VIOLA, IVY MARIE M.		CONCEPCION, MA. LOURDES U.	DEL ROSARIO, MARIA LUZ U.	ASSESSMENT OF IRON STORES BY SERUM FERRITIN MEASUREMENT IN REPEAT MALE AND FEMALE FILIPINO WHOLE BLOOD DONORS	COMPLETED	BEST POSTER

	Principal Investigator	Co-I	SI	TBA	Research Title	STATUS	REMARKS
26	ACOSTA, ROGELIO A.		LO, RAYMUNDO W.	DEL ROSARIO, MARIA LUZ U.	THE ROLE OF IMMUNOHISTOCHEMISTRY IN THE EVALUATION OF PEDIATRIC PATHOLOGY: A SINGLE INSTITUTIONAL EXPERIENCE	COMPLETED	POSTER
27	SILVA, RINO JASON B.		MADRID, MANUELITO A.	DEL ROSARIO, MARIA LUZ U.	SPECTRUM OF PEDIATRIC MEDIASTINAL TUMORS - A DEMOGRAPHIC AND HISTOPATHOLOGIC REVIEW OF CASES AT PHILIPPINE CHILDREN'S MEDICAL CENTER FROM JANUARY 2000 TO DECEMBER 2014	COMPLETED	POSTER

Prepared by:


 MANUEL R. ACOSTA
 Clerk III

Noted & Approved by:


 MARIA EVA I. JOPSON, MD
 Head, Office of Research Development

**List of Accredited Training Programs
Sustained 2017**

Number of Accredited Training Programs Sustained: 42

I. Affiliate Programs:

1. Ateneo Medical Clerkship
2. Dental Externship
3. DOH Post Graduate Medical & Surgical Internship
4. Medical Tech Internship
5. Nursing Students Affiliates
6. Nutrition (Dietary Interns)
7. Occupational Therapy Internship
8. Pharmacy Internship
9. Physical Therapy Internship
10. Radiology Technology Internship
11. Respiratory Therapy Internship

II. TRAINING PROGRAMS

1. Pediatric Medicine
2. Clinical and Anatomic Pathology
 Fellowship Training Programs:
 3. Adolescent Medicine
 4. Child Neurology
 5. Child Psychiatry
 6. Dentistry
 7. EEG-Epilepsy
 8. General Pediatrics and Ambulatory
 9. Neonatology
 10. Neurodevelopmental Pediatrics
 11. Pediatric Anesthesia
 12. Pediatric Critical Care Medicine
 13. Pediatric Gastroenterology, Hepatology and Nutrition
 14. Pediatric Gynecology
 15. Pediatric Hematology - Oncology
 16. Pediatric Infectious Diseases
 17. Pediatric Nephrology
 18. Pediatric Pulmonology
 19. Pediatric Surgery
 20. Pediatric Urology
 21. Perinatal Anesthesia
 22. Perinatology

III. PCMC - PICU International Training Center

American Heart Association

1. BLS
2. PALS
3. ACLS
4. Heart Savers

IV. Nursing Services

1. Competency Development Program in Neonatal & Pediatric Intensive Care Nursing
2. Pediatric Intravenous Therapy Training course
3. Biotherapy & Chemotherapy Providers Course
4. Orientation & Training on Patient Care Coordination
5. Critical Thinking & Decision making Training Course for Managers

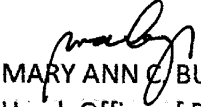
PREPARED BY:



JENNIFER C. CORNEJO

Clerk III, Office of Professional Education and Training

Noted By:



MARY ANN C. BUNYI, MD

Head, Office of Professional Education and Training

**List of Trainees who Completed the
Program 2017**

LIST OF 2017 RESIDENTS WHO COMPLETED THE PEDIATRIC RESIDENCY PROGRAM

- 1 Barcelona, Alissa D.
- 2 Coronel, Jan Kamille R.
- 3 Abuan, Genevieve A.
- 4 Aniag, Anna Dominique M.
- 5 Canonizado, Excelle Grace M.
- 6 Carandang, Carla Mia A.
- 7 Cerdeño, Marrienne B.
- 8 Cid, Bernadette M.
- 9 Co, Sheryl Anne S.
- 10 Culminas, Efraim P.
- 11 De Leon, Stephanie Anne S.
- 12 Deatras, Mark Christopher DA.
- 13 Esteban, Bernadette DC.
- 14 Estrada, Erik Jan T.
- 15 Garcia, Hannah Coleen B.
- 16 Hemedes, Marielisse M.
- 17 Igtiben, Gilinezabel J.
- 18 Punzalan, Aster Suzette DG.
- 19 RC., Kosh Raj
- 20 Siazon, Rigil Mariquieta Fe P.
- 21 Sy, Jean Kamil L.
- 22 Taverner, Golda Marie R.
- 23 Tongson, Carolyn Grace C.

LIST OF 2017 RESIDENTS WHO COMPLETED THE PATHOLOGY RESIDENCY PROGRAM

- 1 Viola, Ivy Marie M.
- 2 Acosta Jr., Rogelio A.
- 3 Silva, Rino Jason B.

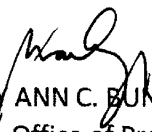
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Clerk III, Office of Professional Education and Training

Noted By:



MARY ANN C. BUNYI, MD

Head, Office of Professional Education and Training

LIST OF 2017 FELLOWS WHO COMPLETED SUBSPECIALTY FELLOWSHIP TRAINING PROGRAMS:

Adolescent Medicine

1 Cruz, Julia Mae Y.

Hematology-Oncology

2 Chu, Trixy G.

3 Bahjin, Rania Reeda I.

Child Neurology

4 Pascual, Madelyn P.

5 Rabanes, Ariel C.

Neurodevelopmental Pediatrics

6 Chiong-Boniol, Maria Fatima D.

Infectious Diseases

7 Batalla, Carren-Anne P.

8 Dela Cruz, Kristine A.

9 Pasaoa, Maribel D.

10 Panes, Andy T.

Critical Care

11 Eleutrio Mylene J.

12 Palon, Allen Kilby M.

Pulmonology

13 Del Rosario, Jeremie Marie A.

14 Rivera, Maria Leah C.

15 Santos, Leanne B.

Nephrology

16 Bravo, Olivia B.

17 Briones, Alona A.

18 Leyson-Guzman, Diosemil L.

Gastroenterology

19 Lu, Adrienne Michelle B.

Neonatology

20 Salvador, Joyce A.

21 Basilla, Christine Corina Grace L.

Pediatric and Adolescent Gynecology

22 De Leon, Renna Cristina B.

23 Lucion, Rodelle Joy G.

Perinatology

24 Bagalso, Trinilisa E.

25 Faustino, Karen M.

Anesthesia

26 Balneg, Kryzia June B.

27 Sayas, Al Joseph M.

28 Altamera-Remedios, Joanne C.

Surgery

29 Henson, Ma. Lissa Angela G.

30 Guzman, Johann Paulo S.

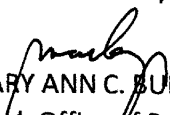
PREPARED BY:



JENNIFER C. CORNEJO

Clerk III, Office of Professional Education and Training

Noted By:



MARY ANN C. BUNYI, MD

Head, Office of Professional Education and Training

**List of QMSO Activities
with attached copies of QMS and EMS
Certificates**



PHILIPPINES CHILDREN'S MEDICAL CENTER
Quezon Avenue, Quezon City
QUALITY MANAGEMENT OFFICE

QMO ACTIVITIES FOR 2017

Implemented QMO Activities to maintain PCMC Integrated Management System through sustaining its Certification to Quality Management System ISO 9001:2015 and Environmental Management System ISO 14001:2015

PCMC is the first and the only Hospital to have attained this double certification since 2013

1. PCMC Root Cause Analysis Team Evaluation
2. Internal Quality Audit
3. Management Review
4. Monthly Customer Satisfaction Survey Collation and Analysis
5. Quarterly Customer Satisfaction Survey Evaluation
6. Annual Customer Satisfaction Survey Report
7. Establishment and Compliance to Freedom of Information (FOI) Executive Order
8. Freedom of Information (FOI) Orientation
9. Establishment and Compliance to Data Privacy Act
10. ISO 9001:2015 and ISO 14001:2015 Appreciation Course
11. ISO 9001:2015 and ISO 14001:2015 Surveillance Audit
12. Orientation of New Employees
13. Special Internal Quality Audit (Pediatric Surgery, Pediatric Anesthesia and Recovery Room pertaining to Patient Pardinias, Zack)

Prepared by:

Mirasol C. Bustamante, RN
QA Nurse Supervisor

Approved by:

Grace J. Dela Calzada, MD
Head, QMO

Certificate

Standard **ISO 9001:2015**

Certificate Registr. No. 01 100 1326943

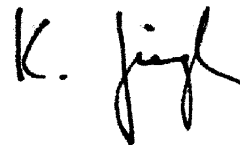
Certificate Holder: **PHILIPPINE CHILDREN'S MEDICAL CENTER**
Quezon Avenue, Corner Agham Road,
Quezon City, Philippine

Scope: Comprehensive Pediatric Specialized Healthcare and Diagnostics,
Laboratory Services, Dental, Administrative Support, Research
Development, and Training Services

Proof has been furnished by means of an audit that the
requirements of ISO 9001:2015 are met.

Validity: The certificate is valid from 2016-12-22 until 2019-12-21.

2016-12-22



TÜV Rheinland Cert GmbH
Am Grauen Stein · 51105 Köln

www.tuv.com



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**List of Service Areas Connected to Hospital
Information Technology Systems
2017**

Service Areas Connected to Hospital Information Systems

Status as of December 2017

	Departments/Sections/Divisions	# of Connections
1	Accounting	9
2	Admitting	1
3	Ambulatory	4
4	Anesthesia	2
5	AntePartum	2
6	AVR	1
7	BAC	7
8	Billing	6
9	Blood Bank	1
10	Blood Bank - Pheresis	2
11	BLS	1
12	Budget	7
13	Cardiology Section	2
14	Cashier	7
15	CNS Office	1
16	CNS - Out Patient (G6)	1
17	COA	5
18	Conference Room	1
19	CSR	1
20	CMU	1
21	CCPAU	1
22	DDPS	1
23	DDNS	1
24	Dengue Project	2
25	Doctor's Lounge	1
26	Pediatric Dentistry	2
27	Diagnostic	2
28	Dietary	4
29	DO	7
30	Doctor's Qtrs - PERI	1
31	Educational Media	1
32	Engineering - Office	7
33	ER	2
34	ER HEMS	1
35	Finance - Head	2
36	General Services	1
37	G1 - Vaccination Room	1
38	Hearing Room	1
39	Hema	1
40	Hemodialysis	2
41	HRMD	12
42	DDHSS	4
43	IAS	2
44	ICC - Infectious	1
45	ICU - Office	1
46	Inventory Committee	1
47	Pathology - Office	6
48	Labor Room	1
49	Medical Library	4
50	Medical Records	8
51	MCM (My Child Matters)	1
52	MilkBank	1
53	MSS - DSWD/PCSO/OPD/Office	1
54	NBS	1
55	Nephrology	2
56	Neuro Ward	1
57	Neo Callroom	1
58	Neonatology - Wifi Connection	1
59	NICU	2
60	NSO - Office	3
61	OHCS	12
62	OPD	4

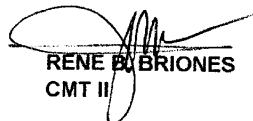
63	OPEP	2
64	OSM	1
65	PABX	2
66	PAU	4
67	DOTF	2
68	PBSD - Head	4
69	Pediatric Medicine -Chief Res	2
70	Philhealth	4
71	Perinatal - Labor Room	1
72	Personnel's Clinic	1
73	Pharmacy - Office	5
74	PICU	1
75	Post Partum	1
76	Pre-Audit	4
77	Procurement	14
78	Property and Supply	3
79	Pulmonology	3
80	QMO	4
81	Radiology	4
82	Rehab Medicine	4
83	Research	3
84	SICU	1
85	Special Projects	2
86	Surgery	2
87	TB Clinic	1
88	Ward (10)	1
		249

% of Functionality of Hospital Information System

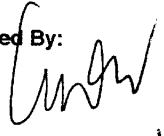
100%
(88/88)

Prepared By:

Total No. of Service
Areas Connected to HIS
/ No. of Service Areas


RENE B. BRIONES
CMT II

Noted By:


ARNEL P. DISTOR 1/30/16
Head OHICS