



Republic of the Philippines
DEPARTMENT OF HEALTH
PHILIPPINE CHILDREN'S MEDICAL CENTER

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**NOTICE OF AWARD
NOA-2020-078**

SMART-Q SYSTEMS CO, INC.

24 A. Mabini St.,
Mandaluyong City, 1550
Tel. No. 532-8416 / 719-1017
Fax. No. 531-8523

Dear Sir / Madam:

This is to inform you that based on the result of the conducted Public Bidding for the project stated below under Invitation to Bid No. IB-2019-159 as per BAC Resolution No. R2020-02-139, your proposal was found to be responsive.

QTY	UNIT	ITEM DESCRIPTION	TOTAL COST (Php)
1	lot	Supply and Delivery of One (1) Unit Queuing Management System Software including Interface Box with Three (3) Terminal Licenses Brand: SmartQ Model: TM220 <i>(see Annex "A" for detailed specifications)</i>	Php330,000.00

You are hereby required to provide on or before 02 AUG 2020 the Performance Security in either of the following form:

FORM OF PERFORMANCE SECURITY	AMOUNT OF PERFORMANCE SECURITY (Equal to Percentage of the Total Contract Price)
a) Cash or cashier's/ manager's check issued by a Universal or Commercial Bank	Five percent (5%) Php16,500.00
b.) Bank draft/guarantee or irrevocable letter of credit issued by a Universal or Commercial Bank: Provided, however, that it shall be confirmed or authenticated by a Universal or Commercial Bank, if issued by a foreign bank	
c) Surety bond callable upon demand issued by a surety or insurance company duly certified by the Insurance Commission as authorized to issue such security.	Thirty percent (30%) Php99,000.00

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Failure to provide the Performance Security shall constitute sufficient ground for cancellation of the award and imposition of penalties/ forfeiture corresponding to the Bid Security posted.

Very truly yours,


JULIUS A. LECCIONES, MD, PhD, DPA, CESO III
Executive Director

Conforme:

This is to certify that the company has authorized me to accept this award, sign all related documents and hold the company bound by rules and laws applicable thereto.

Authorized Signatory (Signature over printed name)

Designation

Date

QTY	UNIT	ITEM DESCRIPTION	TOTAL COST
1	lot	Supply and Delivery of One (1) Unit Queuing Management System Software including Interface Box with Three (3) Terminal Licenses	Php330,000.00
		BRAND : SMARTQ	
		MAKE / MODEL : TM220	
		A. SPECIFICATIONS:	
		Three (3) Virtual call terminal licenses	
		QUEUE PC SERVER	
		Processor : Intel Core i7-9700 9th Generation	
		Motherboard: Ggabyte H310M	
		Memory : 8gb DDR4 Kingston	
		Hard Disk: 1TB Seagate Sata	
		Power Supply : Deepcool DA500	
		Casing : ATX Casing	
		Keyboard and Mouse: A4 Tech	
		OS: Windows 10 Pro 64 bit Operating System	
		Monitor : 18.5" AOC LED Monitor Wide	
		WORK STATION :	
		Desktop Ticket Machine, TM 220 with 6 Service Buttons and Ticket Machine Stand	
		Size: TM220 18.0W x 25.0 D x 11.0 H (cm)	
		Weight: TM220 1.25kg (Approx)	
		Color: TM220 Ivory	
		Power: 24V C	
		Connection: 6P-6C RJ 11 modular plug (telephone type)	
		Printer head: Fast Speed Thermal printer with auto cutter	
		Paper: 78mm width thermal papar roll	
		Browser - based operation : user - friendly interface	
		Works even without a printer paper	
		Queue System is working even without paper but unable to print Queue Ticket	
		with Customer queue transfer feature	
		with Comprehensive analytic system	
		Customizable queue display lay-out	
		No show records are not included in any of the report computations	
		Operated at 230 V at 60 hertz	
		No separate voltage conversion	
		Printer Power Supply - 240W; LED TV disp - 70W	
		Mechanical part is heavy-duty type	
		Equipment is maintainable	
		B. ACCESSORIES	
		One (1) unit LED TV 40" HDMI, USB port 1920 x 2080 resolution	
		Wall bracket for LED TV	
		HDMI Cables for LED TV and Belden Cable to wire Ticket Machine	
		UPS : 1,000 KVA APC	
		C. CONSUMABLES TO BE PROVIDED PER UNIT	
		78 x 80mm Thermal Paper	
		OTHER FEATURES	
		With its built-in CPU it can work as a stand alone ticket machine controlling the queue system or as a ticket printer when used in a PC based system	
		Power shut down will not affect the system. All settings are restored when power is back	

QTY	UNIT	ITEM DESCRIPTION	TOTAL COST
1	lot	Supply and Delivery of One (1) Unit Queuing Management System Software including Interface Box with Three (3) Terminal Licenses	Php330,000.00
		Light weight and compact	
		Supports 3 digit or 4 digit queue number	
		Up to 6 service type buttons. For PC based system, expandable to 15 buttons using keypad device	
		Prints Company Logo, heading text, queue number, service name, date/ time of ticket issuance and any other customized message text	
		Allows issuance of tickets in multiple copies	
		D. WARRANTY	
		With Two (2) years warranty on services, parts and accessories	
		<i>With duly notarized certificate from Sole Manufacturer, Exclusive Distributor and Proprietary Owner - Smart-Q Systems Co., Inc.</i>	
		<i>Certifies that:</i>	
		a. Parts, accessories and consumables are readily available at the authorized Philippine service center/s for the period of Five (5) years after the warranty period	
		b. Has available competent-in-house technical specialist in handling and providing technical support as well as maintenance of the equipment being offered	
		c. Will conduct training for proper operation and maintenance to end-users of the equipment upon delivery	
		d. Will provide replacement/back-up unit while the delivered unit is being repaired	
		e. All the terms and conditions state in the bidding documents per IRR of RA 9184 and corresponding contract for the project shall be honored, including in the event that a change of dealership will occur during the duration of the contract up to the warranty and preventive maintenance period;	
		f. Expected useful life of the equipment under normal use is three (3) years. Normal use assumes that the system operates eight (8) hours a day, five (5) days a week and under an air conditioned environment.	
		g. Guarantees availability of all spare parts, accessories and consumables at least for the next Five (5) years from testing, commissioning, acceptance and delivery	
		h. Has competence in handling and providing Technical Support as well as Maintenance of the equipment offered	
		i. Disposal of the equipment follows the same process of disposal for computer equipment.	
		DELIVERY PERIOD: Forty-Five (45) to Sixty (60) Calendar Days	

Conforme:

Authorized Signatory (Signature over printed name)

Designation/Position

Date _____