

# Republic of the Philippines DEPARTMENT OF HEALTH PHILIPPINE CHILDREN'S MEDICAL CENTER

#### **Bids and Awards Committee**

Quezon Avenue, Quezon City 1100 website: <a href="mailto:bac@pcmc.gov.ph">www.pcmc.gov.ph</a> email: <a href="mailto:bac@pcmc.gov.ph">bac@pcmc.gov.ph</a> Trunkline: 8588-9900 local 361/355 Telefax No.: 8924-0870

### **SECTION I**

# Invitation to Bid



### Republic of the Philippines DEPARTMENT OF HEALTH PHILIPPINE CHILDREN'S MEDICAL CENTER

Quezon Avenue, Quezon City 1100
website: <a href="mailto:officeofthedirector@pcmc.gov.ph">www.pcmc.gov.ph</a> email: <a href="mailto:officeofthedirector@pcmc.gov.ph">officeofthedirector@pcmc.gov.ph</a>
Trunk Line: 8588-9900 to 20 Direct Line: 8924-6601

#### **INVITATION TO BID**

#### SUPPLY AND DELIVERY OF VARIOUS IT EQUIPMENT

The Philippine Children's Medical Center (PCMC) through the COB CY 2023 intends to apply
the sum of Nine Million One Hundred Seventy Thousand Pesos (Php 9,170,000.00) being the
Approved Budget for the Contract (ABC) to payments under the following Invitation to Bid. Bids
received in excess of the ABC shall be automatically rejected at bid opening.

IB NUMBER	QTY	UNIT	ITEM DESCRIPTION	ABC Per Unit	TOTAL ABC	Cost of Bidding Documents
Supply and D	elivery oj	f:				
IB-2023-125	2	Unit	File Server	1,520,000.00	3,040,000.00	5,000.00
IB-2023-126	4	Unit	NAS Backup	455,000.00	1,820,000.00	5,000.00
IB-2023-127	2	Unit	UPS, 2.2KVA Rack Mount	155,000.00	310,000.00	500.00
Supply, Delive	ry, Insta	llation, T	Testing, Commissioning and Pro	gramming of:		
IB-2023-128	1	Lot	Private Automatic Branch Exchange (PABX) System	4,000,000.00	4,000,000.00	5,000.00

- 2. The Philippine Children's Medical Center (PCMC) now invites bids for the above-mentioned projects. Delivery of the Goods is required as stated in Section VI Delivery of Requirements. Bidders should have completed, within the past three (3) years from the date of submission and receipt of bids, a contract similar to the Project. The description of an eligible bidder is contained in the Bidding Documents, particularly, in Section II. Instructions to Bidders.
- 3. Bidding will be conducted through open competitive bidding procedures using a nondiscretionary "pass/fail" criterion as specified in the 2016 revised Implementing Rules and Regulations (IRR) of Republic Act (RA) 9184, otherwise known as the "Government Procurement Reform Act".
  - a. Bidding is restricted to Filipino citizens/sole proprietorships, partnerships, or organizations with at least sixty percent (60%) interest or outstanding capital stock belonging to citizens of the Philippines, and to citizens or organizations of a country the laws or regulations of which grant similar rights or privileges to Filipino citizens, pursuant to RA No. 5183.
- Prospective Bidders may obtain further information from PCMC and inspect the Bidding Documents at the address given below during office hours.
- 5. A complete set of Bidding Documents may be acquired by interested Bidders starting September 7, 2023 upon payment of the applicable fee stated above. It may also be downloaded free of charge from the website of the Philippine Government Electronic Procurement System (PhilGEPS) and the website of PCMC, provided that Bidders shall pay the applicable fee for the Bidding Documents not later than the submission of their bids.
- 6. The Philippine Children's Medical Center will hold a Pre-Bid Conference on September 15, 2023 at 10:00 A.M. through video conferencing via Zoom Application (Meeting ID: 987 1728 8970 Passcode: 776362) which shall be open to prospective bidders.

#### **PhilHealth Accredited**



- Bids must be duly received through manual submission on or before September 27, 2023 at 1:30 P.M., Guard-on-Duty, 3<sup>rd</sup> Floor, Procurement Division Area, PCMC Main Building. Late bids shall not be accepted.
- 8. All Bids must be accompanied by a bid security in any of the acceptable forms and in the amount stated in ITB Clause 14.
- 9. Bid opening shall be on September 27, 2023, 2:00 P.M. 3<sup>rd</sup> Floor, Procurement Division Area, PCMC Main Building. Bids will be opened in the presence of the Bidders' representatives who choose to attend at the afore-mentioned venue. In compliance to social distancing and to support the government's effort to mitigate, if not contain the transmission of COVID-19, we will strictly allow only one authorized representative per bidder company to enter the venue during opening of bids. Provided further, that said authorized representative shall follow PCMC's safety protocol by wearing face mask and face shield and shall pass the triage areas as required prior entering PCMC Premises.
- 10. The Philippine Children's Medical Center (PCMC) reserves the right to reject any and all bids, declare a failure of bidding, or not award the contract at any time prior to contract award in accordance with Sections 35.6 and 41 of the 2016 revised IRR of RA No. 9184, without thereby incurring any liability to the affected bidder or bidders.
- 11. For further information, please refer to:

#### **Procurement Division**

3<sup>rd</sup> Floor, Procurement Division PCMC Main Building Quezon Avenue, cor. Agham Road Quezon City Trunkline: 8588-9900 Loc. 226

Official Mobile No.: 0917-8423248

Fax Number: 924-0870

Email: bidsandawards@pcmc.gov.ph

12. You may visit the following websites:

For downloading of Bidding Document:  $\frac{www.pcmc.gov.ph}{www.philgeps.gov.ph}$ 

September 7, 2023

FRANCIS S. DELA CUESTA, RN, MAN
Chairperson, Bids & Awards Committee

IB-2023-125 to 128 | Supply and Delivery of Various IT Equipment

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# Republic of the Philippines DEPARTMENT OF HEALTH PHILIPPINE CHILDREN'S MEDICAL CENTER

#### **Bids and Awards Committee**

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### **SECTION II**

### Instructions to Bidders

#### 1. Scope of Bid

The **Philippine Children's Medical Center (PCMC)** wishes to receive Bids for the following Project/s:

IB NUMBER	QTY	UNIT	ITEM DESCRIPTION	ABC Per Unit	TOTAL ABC		
Supply and Dela	Supply and Delivery of:						
IB-2023-125	2	pc	File Server	1,520,000.00	3,040,000.00		
IB-2023-126	4	pc	NAS Backup	455,000.00	1,820,000.00		
IB-2023-127	2	pc	UPS, 2.2KVA Rack Mount	155,000.00	310,000.00		
Supply, Deliver	Supply, Delivery, Installation, Testing, Commissioning and Programming of:						
IB-2023-128	1	lot	Private Automatic Branch Exchange (PABX) System	4,000,000.00	4,000,000.00		

The above Procurement Projects, the details of which are described in Section VII (Technical Specifications).

#### 2. Funding Information

- 2.1. The GOP through the source of funding as indicated below for COB CY 2023 in the amount of Nine Million One Hundred Seventy Thousand Pesos (Php 9,170,000.00).
- 2.2. The source of funding is:
  - a. GOCC and GFIs, the Corporate Operating Budget.

#### 3. Bidding Requirements

The Bidding for the Project shall be governed by all the provisions of RA No. 9184 and its 2016 revised IRR, including its Generic Procurement Manuals and associated policies, rules and regulations as the primary source thereof, while the herein clauses shall serve as the secondary source thereof.

Any amendments made to the IRR and other GPPB issuances shall be applicable only to the ongoing posting, advertisement, or **IB** by the BAC through the issuance of a supplemental or bid bulletin.

The Bidder, by the act of submitting its Bid, shall be deemed to have verified and accepted the general requirements of this Project, including other factors that may affect the cost, duration and execution or implementation of the contract, project, or work and examine all instructions, forms, terms, and project requirements in the Bidding Documents.

#### 4. Corrupt, Fraudulent, Collusive, and Coercive Practices

The Procuring Entity, as well as the Bidders and Suppliers, shall observe the highest standard of ethics during the procurement and execution of the contract. They or through an agent shall not engage in corrupt, fraudulent, collusive, coercive, and obstructive practices defined under Annex "I" of the 2016 revised IRR of RA No. 9184 or other integrity violations in competing for the Project.

#### 5. Eligible Bidders

5.1. Only Bids of Bidders found to be legally, technically, and financially capable will be evaluated.

- 5.2.
- a. Foreign ownership exceeding those allowed under the rules may participate pursuant to:
  - i. When a Treaty or International or Executive Agreement as provided in Section 4 of the RA No. 9184 and its 2016 revised IRR allow foreign bidders to participate;
  - ii. Citizens, corporations, or associations of a country, included in the list issued by the GPPB, the laws or regulations of which grant reciprocal rights or privileges to citizens, corporations, or associations of the Philippines;
  - iii. When the Goods sought to be procured are not available from local suppliers;
  - iv. When there is a need to prevent situations that defeat competition or restrain trade.
- 5.3. Pursuant to Section 23.4.1.3 of the 2016 revised IRR of RA No.9184, the Bidder shall have an SLCC that is at least one (1) contract similar to the Project the value of which, adjusted to current prices using the PSA's CPI, must be at least equivalent to:
  - a. For the procurement of Non-expendable Supplies and Services: The Bidder must have completed a single contract that is similar to this Project, equivalent to at least fifty percent (50%) of the ABC.
  - b. For procurement where the Procuring Entity has determined, after the conduct of market research, that imposition of either (a) or (b) will likely result to failure of bidding or monopoly that will defeat the purpose of public bidding: the Bidder should comply with the following requirements: [Select either failure or monopoly of bidding based on market research conducted]
    - i. Completed at least two (2) similar contracts, the aggregate amount of which should be equivalent to at least *fifty percent* (50%) in the case of non-expendable supplies and services or twenty-five percent (25%) in the case of expendable supplies of the ABC for this Project; and
    - ii. The largest of these similar contracts must be equivalent to at least half of the percentage of the ABC as required above.
- 5.4. The Bidders shall comply with the eligibility criteria under Section 23.4.1 of the 2016 IRR of RA No. 9184.

#### 6. Origin of Goods

There is no restriction on the origin of goods other than those prohibited by a decision of the UN Security Council taken under Chapter VII of the Charter of the UN, subject to Domestic Preference requirements under **ITB** Clause 18.

#### 7. Subcontracts

7.1. The Bidder may subcontract portions of the Project to the extent allowed by the Procuring Entity as stated herein, but in no case more than twenty percent (20%) of the Project.

The Procuring Entity has prescribed that:

a. Subcontracting is not allowed.

#### 8. Pre-Bid Conference

The Philippine Children's Medical Center will hold a Pre-Bid Conference on September 15, 2023 at 10:00 A.M. through video conferencing via Zoom Application (Meeting ID: 987 1728 8970 Passcode: 776362) which shall be open to prospective bidders.

#### 9. Clarification and Amendment of Bidding Documents

Prospective bidders may request for clarification on and/or interpretation of any part of the Bidding Documents. Such requests must be in writing and received by the Procuring Entity, either at its given address or through electronic mail indicated in the **IB**, at least ten (10) calendar days before the deadline set for the submission and receipt of Bids.

#### 10. Documents comprising the Bid: Eligibility and Technical Components

- 10.1. The first envelope shall contain the eligibility and technical documents of the Bid as specified in **Section VIII** (**Checklist of Technical and Financial Documents**).
- 10.2. The Bidder's SLCC as indicated in **ITB** Clause 5.3 should have been completed within **the past three (3) years** prior to the deadline for the submission and receipt of bids.
- 10.3. If the eligibility requirements or statements, the bids, and all other documents for submission to the BAC are in foreign language other than English, it must be accompanied by a translation in English, which shall be authenticated by the appropriate Philippine foreign service establishment, post, or the equivalent office having jurisdiction over the foreign bidder's affairs in the Philippines. Similar to the required authentication above, for Contracting Parties to the Apostille Convention, only the translated documents shall be authenticated through an apostille pursuant to GPPB Resolution No. 13-2019 dated 23 May 2019. The English translation shall govern, for purposes of interpretation of the bid.

#### 11. Documents comprising the Bid: Financial Component

- 11.1. The second bid envelope shall contain the financial documents for the Bid as specified in Section VIII (Checklist of Technical and Financial Documents).
- 11.2. If the Bidder claims preference as a Domestic Bidder or Domestic Entity, a certification issued by DTI shall be provided by the Bidder in accordance with Section 43.1.3 of the 2016 revised IRR of RA No. 9184.
- 11.3. Any bid exceeding the ABC indicated in paragraph 1 of the **IB** shall not be accepted.
- 11.4. For Foreign-funded Procurement, a ceiling may be applied to bid prices provided the conditions are met under Section 31.2 of the 2016 revised IRR of RA No. 9184.

#### 12. Bid Prices

- 12.1. Prices indicated on the Price Schedule shall be entered separately in the following manner:
  - a. For Goods offered from within the Procuring Entity's country:
    - i. The price of the Goods quoted EXW (ex-works, ex-factory, ex-warehouse, ex-showroom, or off-the-shelf, as applicable);
    - ii. The cost of all customs duties and sales and other taxes already paid or payable;
    - iii. The cost of transportation, insurance, and other costs incidental to delivery of the Goods to their final destination; and
    - iv. The price of other (incidental) services, if any, listed in e.
  - b. For Goods offered from abroad:

- i. Unless otherwise stated in the **BDS**, the price of the Goods shall be quoted delivered duty paid (DDP) with the place of destination in the Philippines as specified in the **BDS**. In quoting the price, the Bidder shall be free to use transportation through carriers registered in any eligible country. Similarly, the Bidder may obtain insurance services from any eligible source country.
- ii. The price of other (incidental) services, if any, as listed in **Section VII** (**Technical Specifications**).

#### 13. Bid and Payment Currencies

- 13.1. For Goods that the Bidder will supply from outside the Philippines, the bid prices may be quoted in the local currency or tradeable currency accepted by the BSP at the discretion of the Bidder. However, for purposes of bid evaluation, Bids denominated in foreign currencies, shall be converted to Philippine currency based on the exchange rate as published in the BSP reference rate bulletin on the day of the bid opening.
- 13.2. Payment of the contract price shall be made in:
  - a. Philippine Pesos.

#### 14. Bid Security

- 14.1. The Bidder shall submit a Bid Securing Declaration<sup>1</sup> or any form of Bid Security in the amount indicated in the **BDS**, which shall be not less than the percentage of the ABC in accordance with the schedule in the **BDS**.
- 14.2. The Bid and bid security shall be valid until *120 calendar days*. Any Bid not accompanied by an acceptable bid security shall be rejected by the Procuring Entity as non-responsive.

#### 15. Sealing and Marking of Bids

Use of indelible ink <u>color blue</u> shall be used by the authorized signatory in signing the required forms. Strictly NO using of staple wire and thick materials for tab

The **First** (1<sup>st</sup>) **Envelope**, shall contain the <u>Technical Component</u> accomplished in two (2) sets, each set filed in a folder

The **Second (2<sup>nd</sup>) Envelope**, shall contain the <u>Financial Component</u> accomplished in three (3) sets, **each set filed in a folder** <u>including the issued USB Flash Drive</u> (Section VIII. (Financial Component Envelope No. 2. Note)

All copies should be certified as true copy

COLOR CODING OF FOLDERS/ENVELOPES

BLUE

#### LABEL ON THE ENVELOPE/S:

Name of PROCURING ENTITY Name of CONTRACT TO BE BID IB Number DATE of Bid Opening Name of the Bidder Company Address of the Bidder Company

#### **IDENTIFY THE ENVELOPES:**

- as: > Technical Component Requirements (original and copy 1)
  - > Financial Component Requirement (original, copy 1 and copy 2)

#### 16. Deadline for Submission of Bids

16.1. The Bidders shall submit on the specified date and time and either at its physical address or through online submission as indicated in paragraph 7 of the **IB**.

#### 17. Opening and Preliminary Examination of Bids

17.1. The BAC shall open the Bids in public at the time, on the date, and at the place specified in paragraph 9 of the **IB**. The Bidders' representatives who are present shall sign a register evidencing their attendance. In case videoconferencing, webcasting or other similar technologies will be used, attendance of participants shall likewise be recorded by the BAC Secretariat.

In case the Bids cannot be opened as scheduled due to justifiable reasons, the rescheduling requirements under Section 29 of the 2016 revised IRR of RA No. 9184 shall prevail.

17.2. The preliminary examination of bids shall be governed by Section 30 of the 2016 revised IRR of RA No. 9184.

#### 18. Domestic Preference

18.1. The Procuring Entity will grant a margin of preference for the purpose of comparison of Bids in accordance with Section 43.1.2 of the 2016 revised IRR of RA No. 9184.

#### 19. Detailed Evaluation and Comparison of Bids

- 19.1. The Procuring BAC shall immediately conduct a detailed evaluation of all Bids rated "passed," using non-discretionary pass/fail criteria. The BAC shall consider the conditions in the evaluation of Bids under Section 32.2 of the 2016 revised IRR of RA No. 9184.
- 19.2. If the Project allows partial bids, bidders may submit a proposal on any of the lots or items, and evaluation will be undertaken on a per lot or item basis, as the case maybe. In this case, the Bid Security as required by **ITB** Clause 15 shall be submitted for each lot or item separately.
- 19.3. The descriptions of the lots or items shall be indicated in **Section VII** (**Technical Specifications**), although the ABCs of these lots or items are indicated in the **BDS** for purposes of the NFCC computation pursuant to Section 23.4.2.6 of the 2016 revised IRR of RA No. 9184. The NFCC must be sufficient for the total of the ABCs for all the lots or items participated in by the prospective Bidder.
- 19.4. The Project shall be awarded as follows:
  - Option 3 One Project having several items, which shall be awarded as separate contracts per item.
- 19.5. Except for bidders submitting a committed Line of Credit from a Universal or Commercial Bank in lieu of its NFCC computation, all Bids must include the NFCC computation pursuant to Section 23.4.1.4 of the 2016 revised IRR of RA No. 9184, which must be sufficient for the total of the ABCs for all the lots or items participated in by the prospective Bidder. For bidders submitting the committed Line of Credit, it must be at least equal to ten percent (10%) of the ABCs for all the lots or items participated in by the prospective Bidder.

#### 20. Post-Qualification

20.2. Within a non-extendible period of five (5) calendar days from receipt by the Bidder of the notice from the BAC that it submitted the Lowest Calculated Bid, the Bidder shall submit its latest income and business tax returns filed and paid through the BIR Electronic Filing

and Payment System (eFPS) and other appropriate licenses and permits required by law and stated in the **BDS**.

#### 21. Signing of the Contract

21.1. The documents required in Section 37.2 of the 2016 revised IRR of RA No. 9184 shall form part of the Contract. Additional Contract documents are indicated in the **BDS**.

CONFORME:		
Authorized Signatory (Signature over printed name	e) Contact No:	
Name of Company/Firm	Company's Official Email Address (where notices will be sent)	Company's Official Contact No.



# Republic of the Philippines DEPARTMENT OF HEALTH PHILIPPINE CHILDREN'S MEDICAL CENTER Bids and Awards Committee

Quezon Avenue, Quezon City 1100

website: <a href="www.pcmc.gov.ph">www.pcmc.gov.ph</a> email: pcmcbac@gmail.com Trunkline: 8588-9900 local 361/355 Telefax No.: 8924-0870

### **SECTION III**

# Bid Data Sheet

### **Bid Data Sheet**

ITB Clause								
5.3	For this purpose, contracts similar to the Project shall be:							
	a. Supply and delivery of:							
	i.		<mark>ious</mark> k Mo		(For I	File Server, NA	AS Backup, U	IPS, 2.2KVA
	ii.	Any Syst		munication Sy	stem (	For Private Autor	natic Branch Exc	change (PABX)
	b. Compl receipt			the last three (	<u>3) year</u>	rs prior to the de	adline for the s	ubmission and
7.1	Subcontracting	is no	t allov	ved.				
12	The Bid prices Pesos.	for C	loods	supplied from ou	ıtside o	f the Philippines	shall be quoted	l in Philippine
14.1	The bid securit forms and amo	•	ll be i	n the form of a B	Bid Sec	uring Declaration	n, or any of the	following
	IB No.	Qty	Unit	Item Descripti	ion	Total ABC	Bid Security Amount in cash, cashier's/ manager's check, bank draft/ guarantee or irrevocable letter o credit (2% of ABC	
	Supply and Deli	very of						
	IB-2023-125	2	Unit	File Server		3,040,000.00		
	IB-2023-126 IB-2023-127	2	Unit Unit	NAS Backup UPS, 2.2KVA Rac Mount	ck	1,820,000.00 310,000.00	6 200 00	
	Supply, Delivery	, Insta	llation,	Testing, Commissio	ning and	Programming of:		
	IB-2023-128	1	Lot	Private Automatic Branch Exchange (PABX) System	;	4,000,000.00	80,000.00	200,000.00
19.3	ID MILIMPED	OTEX	7 177	TOTAL TOTAL	4 DEGG	DIDTION	ADOD II '	TOTAL ADG
	IB NUMBER Supply and Deli	QTY		NIT ITEN	A DESC	RIPTION	ABC Per Unit	TOTAL ABC
	IB-2023-125	2		oc File Server			1,520,000.00	3,040,000.00
	IB-2023-126	4	1	oc NAS Backup	p		455,000.00	1,820,000.00
	IB-2023-127	2		UPS, 2.2KV			155,000.00	310,000.00
	Supply, Delivery	, Insta	llation			nd Programming of:	•	
	IB-2023-128	1	]			ranch Exchange	4,000,000.00	4,000,000.00
20.2	The Lowest Calculated Bidder shall submit the following documentary requirements within a non-extendible period of <i>five</i> (5) calendar days from receipt of the notification that contain the following (ARRANGED, NUMBERED AND TABBED) [Strictly NO using of staple wire and thick materials for tabs]:  1. Latest Income and Business Tax Returns filed and paid through the BIR Electronic Filing (EFPS) within the last three (3) months  2. Certificate of Performance in letterhead of their clients indicating the contact numbers and email addresses signed by the authorized head of the Department from three (3) clients of the bidder issued within the last six (6) months prior to bid opening.							

- Note: Certification issued by PCMC Materials Management Division must be included if bidder had done business with us. Certification of which should be of same category (e.g. equipment/supplies) of project being bided.
- 3. Registration Certificate from the Department of Trade and Industry (DTI) or Securities and Exchange Commission (SEC), whichever may be appropriate under existing laws of the Philippines
- **4.** Mayor's/Business permit issued by the city or municipality where the principal place of business of the prospective bidder is located or the equivalent document for Exclusive Economic Zones or Areas.
- **5.** CY 2022 Audited Financial Statements and Income Tax Returns filed and taxes paid through the BIR Electronic Filing and Payment System (EFPS)
- **6.** Duly notarized Certificate as Principal Manufacturer or Exclusive Distributor/ Authorized Dealer from the Principal Manufacturer
- 7. Current and Valid Certificate of Manufacturer's compliance with ISO and/or other Standards/Conformance /Safety Requirements for the equipment
- 8. Duly notarized Certificate from Principal Manufacturer/ Distributor that the brand has been present for at least five (5) years in the local/international market and model being bided is currently in use in the local/international market with at least one (1) installation in the Philippines, preferably within NCR area (Please specify and submit supporting documents)
- **9.** Certificate from the Principal Manufacturer duly notarized from country of origin:
  - i. All the terms and conditions stated in the bidding documents per IRR of RA 9184 and corresponding contract for the project shall be honored by the Principal Manufacturer, including in the event that a change of dealership will occur during the duration of the contract up to the warranty and preventive maintenance period;
  - ii. The expected useful life of the equipment under normal use (indicate normal capacity, i.e. number of patients, operating hours, other considerations);
  - iii. Guarantee on availability of all spare parts, accessories and consumables at least for the next five (5) years from testing, commissioning, acceptance and delivery;
  - iv. That it has competence in handling and providing technical support as well as maintenance of the equipment being offered; and
  - v. Consumer guidelines regarding disposal of the equipment (Information about how and where the used and decommissioned products/ parts can be returned for recycling and/ or disposal (e.g. buy-back program of the product after end of useful life).
- **10.** Duly notarized Certificate from Bidder:
  - i. That parts, accessories and consumables are readily available at the authorized Philippine service center/s for a period of five (5) years after the warranty period;
  - ii. That it has available competent in-house technical specialists in

handling and providing technical support as well as maintenance of the equipment being offered;

- iii. That it will conduct training for proper operation and maintenance to end-users of the equipment upon delivery; and
- iv. That it will provide replacement/back-up unit while the delivered unit is being repaired.
- **11.** Proof of Capability from Bidder (For Private Automatic Branch Exchange (PABX) System):
  - i. They must be a certified integrator/equipment provider with at least 5 years' experience in Unified Communications infrastructure. The Service Provider must submit proof/s to support their five (5) years of experience in proving Unified Communications infrastructure (e.g., notarized undertakings, list of contracts, etc.)
  - ii. They must be a certified solutions partner.
  - iii. They must have at least three (3) Unified Communications Engineer certified by the manufacturer of the brand being offered.
- **12.** Product is ENERGY STAR- certified and Electronic Product Environmental Assessment Tool (EPEAT®) Gold certified (attach documentary evidence)
- **13.** The Recurring and Maintenance Costs (use of Form DOBA PCMC RMF8 is required)
- **14.** List of Consumables (PARTS/ACCESSORIES/SUPPLIES) [use of Form DOBA PCMC LCF9 is required]
- 15. Section II. Instructions to Bidders with signature (conforme) on all pages
- 16. Section III. Bid Data Sheet with signature (conforme) on all pages
- **17.** Section IV. General Conditions of the Contract with signature (conforme) on all pages
- **18.** Section V. Special Conditions of the Contract with signature (conforme) on all pages
- **19.** Other appropriate licenses and permits required by law and stated in the Bidding Documents

Failure of the Bidder declared as LCB to duly submit the requirements stated above or a finding against the veracity of such shall be ground for forfeiture of the bid security and disqualify the Bidder for award.

21.2 No additional contract documents relevant to the Project

Authorized Signatory (Signature	over printed name)	Contact No:	
Name of Company/Firm	Company's Off (Where notices	icial Email Address will be sent)	Company's Official Contact No.

**CONFORME:** 



# Republic of the Philippines DEPARTMENT OF HEALTH PHILIPPINE CHILDREN'S MEDICAL CENTER Bids and Awards Committee

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### **SECTION IV**

# General Conditions of Contract

#### 1. Scope of Contract

This Contract shall include all such items, although not specifically mentioned, that can be reasonably inferred as being required for its completion as if such items were expressly mentioned herein. All the provisions of RA No. 9184 and its 2016 revised IRR, including the Generic Procurement Manual, and associated issuances, constitute the primary source for the terms and conditions of the Contract, and thus, applicable in contract implementation. Herein clauses shall serve as the secondary source for the terms and conditions of the Contract.

This is without prejudice to Sections 74.1 and 74.2 of the 2016 revised IRR of RA No. 9184 allowing the GPPB to amend the IRR, which shall be applied to all procurement activities, the advertisement, posting, or invitation of which were issued after the effectivity of the said amendment.

Additional requirements for the completion of this Contract shall be provided in the **Special** Conditions of Contract (SCC).

#### 2. Advance Payment and Terms of Payment

- 2.1. Advance payment of the contract amount is provided under Annex "D" of the revised 2016 IRR of RA No. 9184.
- 2.2. The Procuring Entity is allowed to determine the terms of payment on the partial or staggered delivery of the Goods procured, provided such partial payment shall correspond to the value of the goods delivered and accepted in accordance with prevailing accounting and auditing rules and regulations. The terms of payment are indicated in the SCC.

[Include the following clauses if Framework Agreement will be used:]

- 2.3. For a single-year Framework Agreement, prices charged by the Supplier for Goods delivered and/or services performed under a Call-Off shall not vary from the prices quoted by the Supplier in its bid.
- 2.4. For multi-year Framework Agreement, prices charged by the Supplier for Goods delivered and/or services performed under a Call-Off shall not vary from the prices quoted by the Supplier during conduct of Mini-Competition.

#### 3. Performance Security

Within ten (10) calendar days from receipt of the Notice of Award by the Bidder from the Procuring Entity but in no case later than prior to the signing of the Contract by both parties, the successful Bidder shall furnish the performance security in any of the forms prescribed in Section 39 of the 2016 revised IRR of RA No. 9184. {[Include if Framework Agreement will be used:] In the case of Framework Agreement, the Bidder may opt to furnish the performance security or a Performance Securing Declaration as defined under the Guidelines on the Use of Framework Agreement.}

#### 4. Inspection and Tests

The Procuring Entity or its representative shall have the right to inspect and/or to test the Goods to confirm their conformity to the Project [[Include if Framework Agreement will be used:] or Framework Agreement] specifications at no extra cost to the Procuring Entity in accordance with the Generic Procurement Manual. In addition to tests in the SCC, Section IV (Technical Specifications) shall specify what inspections and/or tests the Procuring Entity requires, and where they are to be conducted. The Procuring Entity shall notify the Supplier in writing, in a timely manner, of the identity of any representatives retained for these purposes.

All reasonable facilities and assistance for the inspection and testing of Goods, including access to drawings and production data, shall be provided by the Supplier to the authorized inspectors at no charge to the Procuring Entity.

#### 5. Warranty

- 6.1. In order to assure that manufacturing defects shall be corrected by the Supplier, a warranty shall be required from the Supplier as provided under Section 62.1 of the 2016 Revised IRR of RA No. 9184.
- 6.2. The Procuring Entity shall promptly notify the Supplier in writing of any claims arising under this warranty. Upon receipt of such notice, the Supplier shall, repair or replace the defective Goods or parts thereof without cost to the Procuring Entity, pursuant to the Generic Procurement Manual.

#### 6. Liability of the Supplier

The Supplier's liability under this Contract shall be as provided by the laws of the Republic of the Philippines.

CONFORME:			
Authorized Signatory (Signatur	re over printed name)	Contact No:	
Name of Company/Firm	Company's Official Email Addre (where notices will be sent)	ess Company's Official Contact No.	



# Republic of the Philippines DEPARTMENT OF HEALTH PHILIPPINE CHILDREN'S MEDICAL CENTER Bids and Awards Committee

Quezon Avenue, Quezon City 1100

website: <a href="www.pcmc.gov.ph">www.pcmc.gov.ph</a> email: pcmcbac@gmail.com Trunkline: 8588-9900 local 361/355 Telefax No.: 8924-0870

### **SECTION V**

# Special Conditions of Contract

### **Special Conditions of Contract**

GCC Clause	
1	Delivery and Documents –
	For purposes of the Contract, "EXW," "FOB," "FCA," "CIF," "CIP," "DDP" and other trade terms used to describe the obligations of the parties shall have the meanings assigned to them by the current edition of INCOTERMS published by the International Chamber of Commerce, Paris. The Delivery terms of this Contract shall be as follows:
	For Goods Supplied from Abroad "The delivery terms applicable to the Contract are DDP delivered to PCMC. In accordance with INCOTERMS."
	For Goods Supplied from Within the Philippines, "The delivery terms applicable to this Contract are delivered to PCMC. Risk and title will pass from the Supplier to PCMC upon receipt and final acceptance of the Goods at their final destination."
	Delivery of the Goods shall be made by the Supplier in accordance with the terms specified in Section VI (Schedule of Requirements).
	The details of shipping and/or other documents to be furnished by the Supplier are as follows:
	For Goods supplied from within the Philippines:
	Upon delivery of the Goods to the Project Site, the Supplier shall notify the Procuring Entity and present the following documents to the Procuring Entity:
	(i) Current and Valid Certificate of Manufacturer's compliance with ISO and/or other Standards/Conformance /Safety Requirements for the equipment;
	(ii) Original copy of the Supplier's invoice showing Goods' description, quantity, unit price, and total amount;
	(iii) Original copy of the Manufacturer's and/or Supplier's warranty certificate on parts and services, including accessories starting from final acceptance;
	(iv) Original copy of Certification of Availability of Replacement/ Back-up unit while the provided unit/s is/are being repaired.
	(v) Original copy of Certificate of Calibration, Testing and Adjustment
	(vi) Original copy of certificate of preventive maintenance during the warranty period.
	(vii) Original copy of certificate of attendance on conducted training to end-users and Engineering Personnel for proper operation and maintenance of the equipment.
	(viii) Original and two (2) copies in English Language:
	a. User's Manual (Hard copy)
	b. Operation's Manual (hard copy)
	c. Service Manual with CD Diagram
	(ix) Original Copy of Certification as locally manufactured
	For Goods supplied from abroad:
	Upon shipment, the Supplier shall notify the Procuring Entity and the insurance company by cable the full details of the shipment, including Contract Number, description of the Goods, quantity, vessel, bill of lading number and date, port of loading, date of shipment, port of discharge etc. Upon delivery to the Project Site, the Supplier shall notify the Procuring Entity and present the following documents as applicable with the documentary requirements of any letter of credit issued taking precedence:

- (i) Original copy of the Supplier's invoice showing Goods' description, quantity, unit price, and total amount;
- (ii) Original copy of the Manufacturer's and/or Supplier's warranty certificate on parts and services, including accessories starting from final acceptance
- (iii) Original copy of Certification of Availability of Replacement/ Back-up unit while the provided unit/s is/are being repaired.
- (iv) Original copy of Certificate of Calibration, Testing and Adjustment
- (v) Original copy of certificate of preventive maintenance during the warranty period.
- (vi) Original copy of certificate of attendance on conducted training to end-users and Engineering Personnel for proper operation and maintenance of the equipment.
- (vii) Original and two (2) copies of:
  - a. User's Manual in English language,
  - b. Operation's Manual (hard copy)
  - c. Service Manual with CD Diagram
- (viii) Copy of Proof of Payment of Import Duties from Bureau of Customs / Bill of Lading.

For purposes of this Clause the Procuring Entity's Representative at the Project Site is the Property and Supply Section / Procurement Section.

#### **Incidental Services –**

The Supplier is required to provide all of the following services, including additional services, if any, specified in Section VI. Schedule of Requirements:

- a. performance or supervision of on-site assembly and/or start-up of the supplied Goods;
- b. furnishing of tools required for assembly and/or maintenance of the supplied Goods;
- c. furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied Goods;
- d. performance or supervision or maintenance and/or repair of the supplied Goods, for a period of time agreed by the parties, provided that this service shall not relieve the Supplier of any warranty obligations under this Contract; and
- e. training of the Procuring Entity's personnel, at the Supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied Goods.

The Contract price for the Goods shall include the prices charged by the Supplier for incidental services and shall not exceed the prevailing rates charged to other parties by the Supplier for similar services.

#### Spare Parts –

The Supplier is required to provide all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the Supplier:

Select appropriate requirements and delete the rest.

- a. such spare parts as the Procuring Entity may elect to purchase from the Supplier, provided that this election shall not relieve the Supplier of any warranty obligations under this Contract; and
- b. in the event of termination of production of the spare parts:
  - i. advance notification to the Procuring Entity of the pending termination, in

sufficient time to permit the Procuring Entity to procure needed requirements; and

ii. following such termination, furnishing at no cost to the Procuring Entity, the blueprints, drawings, and specifications of the spare parts, if requested.

The spare parts and other components required are listed in Section VI (Schedule of Requirements) and the costs thereof are included in the contract price.

The Supplier shall carry sufficient inventories to assure ex-stock supply of consumable spare parts or components for the Goods for at least for the next five (5) years from testing, commissioning, acceptance and delivery;

Spare parts or components shall be supplied as promptly as possible, but in any case for a period of five (5) years after the warranty period;

#### Packaging -

The Supplier shall provide such packaging of the Goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in this Contract. The packaging shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packaging case size and weights shall take into consideration, where appropriate, the remoteness of the Goods' final destination and the absence of heavy handling facilities at all points in transit

The packaging, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the Contract, including additional requirements, if any, specified below, and in any subsequent instructions ordered by the Procuring Entity.

The outer packaging must be clearly marked on at least four (4) sides as follows:

Name of the Procuring Entity
Name of the Supplier
Contract Description
Final Destination
Gross weight
Any special lifting instructions
Any special handling instructions
Any relevant HAZCHEM classifications

A packaging list identifying the contents and quantities of the package is to be placed on an accessible point of the outer packaging if practical. If not practical the packaging list is to be placed inside the outer packaging but outside the secondary packaging.

#### Transportation -

Where the Supplier is required under Contract to deliver the Goods CIF, CIP, or DDP, transport of the Goods to the port of destination or such other named place of destination in the Philippines, as shall be specified in this Contract, shall be arranged and paid for by the Supplier, and the cost thereof shall be included in the Contract Price.

Where the Supplier is required under this Contract to transport the Goods to a specified place of destination within the Philippines, defined as the Project Site, transport to such place of destination in the Philippines, including insurance and storage, as shall be specified in this Contract, shall be arranged by the Supplier, and related costs shall be included in the contract price.

Where the Supplier is required under Contract to deliver the Goods CIF, CIP or DDP, Goods are to be transported on carriers of Philippine registry. In the event that no carrier of Philippine registry is available, Goods may be shipped by a carrier which is not of Philippine registry provided that the Supplier obtains and presents to the Procuring Entity certification to this effect

	from the nearest Philippine consulate to the port of dispatch. In the event that carriers of Philippine registry are available but their schedule delays the Supplier in its performance of this Contract the period from when the Goods were first ready for shipment and the actual date of shipment the period of delay will be considered force majeure.
	The Procuring Entity accepts no liability for the damage of Goods during transit other than those prescribed by INCOTERMS for DDP deliveries. In the case of Goods supplied from within the Philippines or supplied by domestic Suppliers risk and title will not be deemed to have passed to the Procuring Entity until their receipt and final acceptance at the final destination.
	Intellectual Property Rights –
	The Supplier shall indemnify the Procuring Entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the Goods or any part thereof.
2.2	The terms of payment shall be as follows: Thirty to Forty-Five $(30-45)$ calendar days from submission of documentary requirements
3	Within ten (10) calendar days from receipt of the Notice of Award by the Bidder from the Procuring Entity but in no case later than prior to the signing of the Contract by both parties, the successful Bidder shall furnish the performance security.
4	The inspections and tests that will be conducted are:
	1) Upon delivery, the Goods shall undergo preliminary physical inspection by the Inspection Team of the PROCURING ENTITY to ascertain the physical condition and acceptability of the Goods.
	2) The supplier shall promptly replace the equivalent quantity of Goods taken as samples without cost to the PROCURING ENTITY.
5	The obligation of the winning bidder for the warranty shall be covered by retention money required of under R.A. Sec. 62.1., equivalent to five percent (5%) of every progress payment.
	The said amount shall only be released after the lapse of the warranty period specified in Section VII Technical Specification; provided, however, that the Supplies delivered are free from patent and latent defects and all the conditions imposed under this Contract have been fully met.
CONF	ORME:

CONTORVIE.			
Authorized Signatory (Signature of	over printed name)	Contact N	0:
Name of Company/Firm	Company's Official		Company's Official Contact No.



# Republic of the Philippines DEPARTMENT OF HEALTH PHILIPPINE CHILDREN'S MEDICAL CENTER Bids and Awards Committee

Quezon Avenue, Quezon City 1100 website: <a href="www.pcmc.gov.ph">www.pcmc.gov.ph</a> email: pcmcbac@gmail.com Trunkline: 8588-9900 local 361/355 Telefax No.: 8924-0870

### **SECTION VI**

# Schedule of Requirements

The delivery schedule expressed as weeks/months stipulates hereafter a delivery date which is the date of delivery to the project site.

IB NUMBER	QTY	UNIT	ITEM DESCRIPTION	ABC Per Unit	TOTAL ABC		
Supply and Dela	Supply and Delivery of:						
IB-2023-125	2	pc	File Server	1,520,000.00	3,040,000.00		
IB-2023-126	4	pc	NAS Backup	455,000.00	1,820,000.00		
IB-2023-127	2	pc	UPS, 2.2KVA Rack Mount	155,000.00	310,000.00		
Supply, Deliver	Supply, Delivery, Installation, Testing, Commissioning and Programming of:						
IB-2023-128	1	lot	Private Automatic Branch Exchange (PABX) System	4,000,000.00	4,000,000.00		

Delivery Site	PCMC Requirement DELIVERY PERIOD	Bidder's Offer ( <u>within the</u> <u>acceptable period</u> )
Materials and Management Division	IB-2023-125 to 127: Within Forty-Five to Sixty (45 to 60) Calendar days upon receipt of Purchase Order/Notice to Proceed	
G/F PCMC, Quezon Avenue, cor. Agham Road Quezon City	IB-2023-128: Within Forty- Five (45) Calendar days upon receipt of Purchase Order/Notice to Proceed	

#### **DELIVERY AND ACCEPTANCE**

- The supplier should deliver the goods called for in the Purchase Order (PO) within the Delivery Period, as offered, upon receipt of approved Purchase Order (PO) through faxed or personally received during office hours at the Procurement Division.
- ➤ All goods delivered pursuant to the Purchase Order (PO) shall be subject to acceptance and inspection by the end-user as well as by the House Inspector and of the Resident Auditor or their representatives. Goods delivered not in conformity with specifications shall be rejected and the contractor held in default.

CONFORME:			
Authorized Signatory (Signature	over printed name)	Contact No	):
Name of Company/Firm	Company's Official (where notices will be		Company's Official Contact No.



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### **SECTION VII**

# Technical Specifications

# Terms of Reference

#### **TERMS OF REFERENCE**

## <u>Project Title:</u> SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING AND PROGRAMMING OF a PRIVATE AUTOMATIC BRANCH EXCHANGE (PABX) SYSTEM

#### I. BACKGROUND:

In pursuit of a resilient and reliable communication center infrastructure for the hospital's communication systems, PCMC shall upgrade the PABX System from Integrated Services Digital Network (ISDN) to Session Initiation Protocol (SIP) Trunk bundled with a more modern Private Automatic Branch Exchange (PABX) Equipment. The model that the Switchboard Section is considering is a more modern communication system that includes Internet Protocol (IP) Telephony, and Mobility that will comply with the terms of reference requirements set by the Agency. The scope of this undertaking is to have a simplified, secure, and stable communication center infrastructure for Philippine Children's Medical Center via one management platform.

The Philippine Children's Medical Center, through Switchboard Section, will be expanding and upgrading its communication capabilities brought by the modernization of its facilities. In the coming years, the completion of the following projects will soon be operating, thus, a more efficient communication system needs to be in place. These are:

- Pediatric Cancer Center
- Pediatric Brain Center
- Pediatric Rehabilitation Medicine
- The New 8-storey Building
- Newly renovated and expanded Main building
- Eskwelahang Munti (Specialized Education for Children with Exceptional Needs)
- Temporary Shelter for Watchers

#### II. QUALIFICATIONS OF THE SERVICE PROVIDER

The Provider should have the necessary eligibility, experience, and expertise in providing the service, with the following credentials:

- 1. Must be a certified integrator/equipment provider with at least 5 years' experience in Unified Communications infrastructure. The Service Provider must submit proof/s to support their five (5) years of experience in proving Unified Communications infrastructure (e.g., notarized undertakings, list of contracts, etc.)
- 2. Must be a Certified solutions partner.
- 3. Must have at least three (3) Unified Communications Engineer certified by the manufacturer of the brand being offered.

#### III. SCOPE OF WORK AND DELIVERABLES

The scope of work requires the provider to install and configure PABX Equipment and the Upgrading of the Communication System from ISDN to SIP Trunks for PCMC

The Provider shall be responsible for:

- a) Installation, Testing, and Commissioning of New PABX
- b) Monthly preventive maintenance (2 years)
- c) 24/7 Technical support (2 years)
- d) Warranty throughout the contract (2 years)
- e) Re-use of existing 256 analog phones

#### **Session Initiation Protocol (SIP) TRUNKS REQUIREMENTS:**

- 1. Provided voice solution that delivers IP-based trunk facilities to address growing and complex voice requirements, specifically maximizing capabilities of new generations IP-PBXs.
- 2. 30 SIP trunks/sessions
- 3. Sip Solution must be compatible to the proposed PCMC IP-PBX.
- 4. Sip Solution must retain the existing PCMC trunk numbers.
- 5. Calls outside PCMC must be free of NDD charges within Metro Manila destinations.
- 6. Calls to non-Metro Manila and outside the SIP Private network has applicable calls charges (NDD/IDD).
- 7. Subscription must include modem, or multiplexer, router that will convert the last mile facility to Ethernet or Fast Ethernet. Must include all necessary cables to interconnect and operate all equipment.
- 8. Service Provider must provide Full Voice Over Internet Protocol (VOIP) capabilities which can be deployed over private network
- 9. Service Provider must have its own SIP infrastructure
- 10. Bandwidth package depends on the global standard codec/voice compression used. (i.e. 32kbps for G.729, 91kbps for G.711)
- 11. Service Provider must support IPV4 or IPV6 ready and compliant on the SIP deployment.
- 12. The Service Provider must have a Network Operation Center (NOC) capable of providing 24 hours x 7 days a week network management and support.

#### IP PABX SYSTEM

- 1. Can support SIP trunk interface, 4 analog trunks for comprehensive network connectivity.
- 2. Main PBX should have all ports have lifeline capability in case of power outage; number of ports can be expanded by peering with an FXS gateway
- 3. Main PBX should have all ports have lifeline capability in case of power outage; number of ports can be expanded by peering with an FXO gateway
- 4. Must have self-adaptive Gigabit ports (switched, routed or dual mode) with PoE+
- 5. LEC with NLP Packetized Voice Protocol Unit, 128ms-tail-length carrier grade Line Echo Cancellation, Dynamic Jitter Buffer, Modem detection & auto-switch to G.711, NetEQ, FEC 2.0, jitter resilience up to 50% audio packet loss
- 6. Main PBX System must be support Web GUI interface
- 7. Must support Video codecs: H.264, H.263, H263+, H.265, VP8
- 8. "Must have the following features:
  - Multiple configurable call queues, automatic call distribution (ACD) based on agent skills/availability/work-load, in-queue announcement
  - Call park, call forward, call transfer, call waiting, caller ID, call record, call history, ringtone, IVR, music on hold, call routes, DID, DOD, DND, DISA, ring group, ring simultaneously, time schedule, PIN groups, call queue, pickup group, paging/intercom, voicemail, call wakeup, SCA, BLF, voicemail to email, fax to email, speed dial, call back, dial by name, emergency call, call follow me, blacklist/whitelist,

voice conference, video conference, eventlist, feature codes, busy camp-on/ call completion, voice control, post-meeting reports, virtual fax sending/receiving, email to fax"

- 9. Must have Layer 2 QoS (802.1Q, 802.1p) and Layer 3 (ToS, DiffServ, MPLS) QoS
- 10. Must support the following Network Protocols: SIP, TCP/UDP/IP, RTP/RTCP, IAX, ICMP, ARP, DNS, DDNS, DHCP, NTP, TFTP, SSH, HTTP/HTTPS, PPPoE, STUN, SRTP, TLS, LDAP, HDLC, HDLC-ETH, PPP, Frame Relay (pending), IPv6, OpenVPN®
- 11. Must have the following media encryption: SRTP, TLS, HTTPS, SSH, 802.1X
- 12. Must have multiple configurable call queues, automatic call distribution (ACD) based on agent skills/availability/work-load, in-queue announcement
- 13. Must support up to 1500 users without the need of license purchase
- 14. Up to 5 layers of IVR (Interactive Voice Response) in multiple languages
- 15. "Video Conference: Up to 8 Video Conference rooms and up to 60 parties with 1080p, assuming 4 video feeds + 1 screen sharing (H.264 & Opus)Voice Conference: Up to 200 parties (G.711)"
- 16. Must have application for Mobile phone devices and softphones
- 17. IP Phones should be PoE capable and can be powered up by a power adaptor

#### **OTHER INCLUSIONS:**

Documentation of the Internet Protocol (IP) Telephone System upgrade to include at the minimum:

- a) PABX System user manual
- b) PABX As built plan
- c) Trainings:
  - 1. Administrative three 1-hour sessions
  - 2. End-user seven 1-hour sessions

#### IV. WARRANTY and MAINTENANCE

- 1. Two (2) years warranty on hardware and software
- 2. Two (2) years 24/7 onsite and phone support.
- 3. Two (2) years monthly Preventive Maintenance

#### V. APPROVED BUDGET COST

The approved budget cost for the upgrading of PCMC PABX system from ISDN to SIP is FOUR MILLION PESOS ONLY (Php 4,000,000.00).

#### VI. LIQUIDATED DAMAGES

a) Where the service provider refuses or fails to satisfactorily complete the work within the specified contract time, plus any extension time duly granted and is hereby in default under the contract, the service provider shall pay PCMC for liquidated damages, and not by way of penalty, an amount, as provided in the conditions of the contract, equal to one tenth (1/10) of one percent (1%) of the cost of the unperformed portion for every day of delay. The maximum deduction shall be ten percent (10%) of the amount of the contract, of which PCMC shall have the discretion to terminate the contract without prejudice to any other action or remedy it may take to recover the losses incurred as a result of the

- service provider's failure/non-performance, including but not limited to forfeiture of performance security and/or blacklisting of the latter.
- b) For entitlement to such liquidated damages, PCMC need not prove the damages actually incurred. Said damages in any amount shall be deducted from any amount due or which may become due the service provider under the Contract and/or collect such liquidated damages from the retention money or other securities posted by the service provider at the PCMC's convenience.

#### VII. PROJECT IMPLEMENTATION SCHEDULE

<b>Activities Estimated</b>	Working Days
Delivery of the hardware	
Evaluation and discussion of the network setup	Within 45 days
Installation, configuration, and testing	
Transfer of knowledge to end-users	

CONFORME:			
Authorized Signatory (Signature over printed	l name)	Contact No:	
Name of Company/Firm	Company's Offici		Company's Official Contact No.

#### PHILIPPINE CHILDREN'S MEDICAL CENTER

Quezon Avenue, Quezon City

### TECHNICAL SPECIFICATIONS IB-2023-128

**Instruction:** 

Accomplish this form by presenting a clear statement of your offer. Please write the specific, precise and complete statement which complies with the required specifications. DO NOT write "COMPLY" or the page numbers of the brochure/data sheet, etc.

	İ	I	PCMC REQUIREMENT	BIDDERS' OFFER TO COMPLY WITH THI		
QTY	UNIT		Item Description	PCMC REQUIREMENTS		
1	LOT		very, Installation, Testing, Commissioning and g of Private Automatic Branch Exchange (PABX) System			
		A. SPECIFIC	CATIONS OF THE MAIN EQUIPMENT			
			WARE SPECIFICATION			
		1.1	1 pc - Internet Protocol Private Branch Exchange (IP PBX), rack mountable up to 300 concurrent calls, maximum users of 2000, support Session Initiation Protocol (SIP) Trunk with built in basic features of Call Detail Report with WEB			
			GUI and reports, Call Transfer , Call History, Music Onhold , Call Queue, Ring Group, Pick -up Group, DND, DID, DOD, Voice Conferencing up to 200 parties.			
			1 pc - 4 Ports IP GSM Gateway			
			11 pcs - 48 Analog Phone Gateway			
			20 pcs - Entry level SIP PHONE			
			2 pcs - 24 ports POE Switch			
			1 pc - 48 ports POE Switch			
			11 pcs - 48 Ports Loaded Patch Panel			
			30 SIP sessions 4 pcs - PC for PABX Management and Operator with			
			accessories  At least 15 New congretion (Windows 11 Pro			
			- At least i5 New generation/Windows 11 Pro - At least 8GB RAM			
			- At least 1TB SATA			
			- At least 11B SATA - 18" Monitor			
			- 18 Monitor - With keyboard and mouse			
			- with Reyboard and mouse  Brand/Model:			
		2 6				
			Initiation Protocol (SIP) TRUNKS REQUIREMENTS:			
		2.1	Provided voice solution that delivers IP-based trunk facilities to address growing and complex voice requirements,			
			specifically maximizing capabilities of new generations IP-PBXs.			
		2.2	30 SIP trunks/sessions			
		2.3	Sip Solution must be compatible to the proposed PCMC IP-PBX.			
		2.4	Sip Solution must retain the existing PCMC trunk numbers.			
		2.5	Calls outside PCMC must be free of NDD charges within Metro Manila destinations.			
		2.6	Calls to non-Metro Manila and outside the SIP Private network has applicable calls charges (NDD/IDD).			
			Subscription must include modem, or multiplexer, router that will convert the last mile facility to Ethernet or Fast Ethernet. Must include all necessary cables to interconnect and operate all equipment.			
		2.8	Service Provider must provide Full Voice Over Internet Protocol (VOIP) capabilities which can be deployed over private network			
			Service Provider must have its own SIP infrastructure			
			Bandwidth package depends on the global standard codec/voice compression used. (i.e. 32kbps for G.729, 91kbps for G.711)			
			Service Provider must support IPV4 or IPV6 ready and compliant on the SIP deployment.			
		2.12	The Service Provider must have a Network Operation Center (NOC) capable of providing 24 hours x 7 days a			
		2	week network management and support.			
			BX SYSTEM:			
		3.1	Can support SIP trunk interface, 4 analog trunks for comprehensive network connectivity.			

#### PHILIPPINE CHILDREN'S MEDICAL CENTER

Quezon Avenue, Quezon City

### TECHNICAL SPECIFICATIONS IB-2023-128

**Instruction:** 

Accomplish this form by presenting a clear statement of your offer. Please write the specific, precise and complete statement which complies with the required specifications. DO NOT write "COMPLY" or the page numbers of the brochure/data sheet, etc.

	ı	ı	PCMC REQUIREMENT	BIDDERS' OFFER TO COMPLY WITH THE
QTY	UNIT		Item Description	PCMC REQUIREMENTS
1	LOT		very, Installation, Testing, Commissioning and g of Private Automatic Branch Exchange (PABX) System	
		3.2	Main PBX should have all ports have lifeline capability in case of power outage; number of ports can be expanded by peering with an FXS gateway	
		3.3	Main PBX should have all ports have lifeline capability in case of power outage; number of ports can be expanded by peering with an FXO gateway	
			Must have self-adaptive Gigabit ports (switched, routed or dual mode) with PoE+	
		3.5	LEC with NLP Packetized Voice Protocol Unit, 128ms-tail- length carrier grade Line Echo Cancellation, Dynamic Jitter Buffer, Modem detection & auto-switch to G.711, NetEQ, FEC 2.0, jitter resilience up to 50% audio packet loss	
			Main PBX System must be support Web GUI interface	
			Must support Video codecs : H.264, H.263, H263+, H.265, VP8 "Must have the following features:	
		3.8	Multiple configurable call queues, automatic call distribution (ACD) based on agent skills/availability/work-load, in-queue announcement	
			Call park, call forward, call transfer, call waiting, caller ID, call record, call history, ringtone, IVR, music on hold, call routes, DID, DOD, DND, DISA, ring group, ring simultaneously, time schedule, PIN groups, call queue, pickup group, paging/intercom, voicemail, call wakeup, SCA, BLF, voicemail to email, fax to email, speed dial, call	
			back, dial by name, emergency call, call follow me, blacklist/whitelist, voice conference, video conference, eventlist, feature codes, busy camp-on/ call completion, voice control, post-meeting reports, virtual fax sending/receiving, email to fax	
			Must have Layer 2 QoS (802.1Q, 802.1p) and Layer 3 (ToS, DiffServ, MPLS) QoS  Must support the following Network Protocols: SIP,	
			TCP/UDP/IP, RTP/RTCP, IAX, ICMP, ARP, DNS, DDNS, DHCP, NTP, TFTP, SSH, HTTP/HTTPS, PPPoE, STUN, SRTP, TLS, LDAP, HDLC, HDLC-ETH, PPP, Frame Relay (pending), IPv6, OpenVPN®	
			Must have the following media encryption: SRTP, TLS, HTTPS, SSH, 802.1X	
			Must have multiple configurable call queues, automatic call distribution (ACD) based on agent skills/availability/workload, in-queue announcement	
			Must support up to 1500 users without the need of license purchase  Up to 5 layers of IVR (Interactive Voice Response) in	
			multiple languages  Video Conference: Up to 8 Video Conference rooms and up	
			to 60 parties with 1080p, assuming 4 video feeds + 1 screen sharing (H.264 & Opus)Voice Conference: Up to 200 parties (G.711)	
			Must have application for Mobile phone devices and softphones  IP Phones should be PoE capable and can be powered up by	
		B. TRAININ	a power adaptor	
		1. End-us	er Training for Internet Protocol (IP) and Analog Phones.	

#### PHILIPPINE CHILDREN'S MEDICAL CENTER

Quezon Avenue, Quezon City

### TECHNICAL SPECIFICATIONS IB-2023-128

**Instruction:** 

Accomplish this form by presenting a clear statement of your offer. Please write the specific, precise and complete statement which complies with the required specifications. DO NOT write "COMPLY" or the page numbers of the brochure/data sheet, etc.

			PCMC REQUIREMENT	BIDDERS' OFFER TO COMPLY WITH THE
QTY	UNIT		Item Description	PCMC REQUIREMENTS
1	LOT		ly, Delivery, Installation, Testing, Commissioning and ramming of Private Automatic Branch Exchange (PABX) System	
			End-user Administrator Training for Basic Trouble Shooting and Programming	
			AFETY REQUIREMENTS	
			The unit will be operated at 230 volts, strictly at 60 hertz (If the unit/s is 50/60Hz, provide UPS with frequency converter when needed)	
			No separate volt conversion	
			Power consumption of the unit must be clearly stipulated	
			Mechanical parts should be of heavy duty durable type	
		5.	Equipment should be maintainable and serviceable	
			Other Specifications: (please indicate if applicable)	
			BRAND:	
			MAKE/MODEL:	
		C. A	CCESSORIES TO BE PROVIDED	
		1.	1 pc - 10 kva UPS	
			Brand/Model:	
		2.	6 pc - 1 kva UPS	
			Brand/Model:	
		3.	1 pc - 7FT 19" Open bay Rack with Power Distribution Unit	
			(PDU), at least 3mm top and base plate, 3mm posts, with 36pcs	
			cage nuts and screws, powder coated finished	
		4.	2 pcs - 2ft Wall Mounted Intermediate Distribution Frame (IDF) Rack, at least 21.5'W x 24"D, flexi glass, powder coated finished	
		5.	Transient Voltage Surge Suppressor (TVSS)	
			VARRANTY	
		1.	2 years warranty on hardware and software	
			2 years 24/7 onsite and phone support	
			2 years monthly preventive maintenance and system optimization	
<u> </u>	l	l	<u> </u>	

#### **Additional Requirement:**

• Conforme to the Terms of Reference

PCMC has the right to reject any or all bids without offering any reason, waive any required formality and award the contract to any bidder whose proposals as evaluated by PCMC is the most advantageous to the government.

NAME OF COMPANY	ADDRESS
SIGNATURE OVER PRINTED NAME	TELEPHONE / FAX NO



# Republic of the Philippines DEPARTMENT OF HEALTH PHILIPPINE CHILDREN'S MEDICAL CENTER Bids and Awards Committee

Quezon Avenue, Quezon City 1100

website: <a href="www.pcmc.gov.ph">www.pcmc.gov.ph</a> email: pcmcbac@gmail.com Trunkline: 8588-9900 local 361/355 Telefax No.: 8924-0870

### **SECTION VIII**

# Checklist of Technical and Financial Documents

#### **Checklist of Technical and Financial Documents**

The Bidder shall submit the following <u>TECHNICAL COMPONENT ENVELOPE</u> (ARRANGED, NUMBERED AND TABBED) [Strictly NO using of staple wire and thick materials for tabs] as enumerated below:

#### I. TECHNICAL COMPONENT ENVELOPE

#### Class "A" Documents

#### **Legal Documents**

1. Valid PhilGEPS Registration Certificate (Platinum Membership) (all pages) in accordance with Section 8.5.2 of the IRR

Note: For the purpose of updating the Certificate of Registration and Membership, all Class "A" eligibility documents mentioned in this section supporting the veracity, authenticity and validity of the Certificate shall remain current and updated. The failure by the prospective bidder to update its Certificate with the current and updated Class "A" eligibility documents shall result in the automatic suspension of the validity of its Certificate until such time that all of the expired Class "A" eligibility documents has been updated (per GPPB Resolution No. 15-2021).

#### **Technical Documents**

- 2. Statement of the prospective bidder of all its ongoing government and private contracts, including contracts awarded but not yet started, if any, whether similar or not similar in nature and complexity to the contract to be bid. (*Use of Form No. DOBA-PCMC-SCF3b is required*)
- 3. Single Largest Completed Contract (SLCC) similar to the contract to be bid (*Refer to BDS ITB Clause 5.3*), except under conditions provided for in Sections 23.4.1.3 and 23.4.2.4 of the 2016 Revised IRR of RA No. 9184, within three (3) years prior to bid opening (*use of Form No. DOBA-PCMC-SCF3a is required*)
- 4. Original copy of Bid Security (**Refer to BDS Clause 14.1**). If in the form of a Surety Bond, submit also a certification issued by the Insurance Commission or Original copy of the Notarized Bid Securing Declaration
- 5. Duly accomplished and signed Production/ Delivery Schedule using the form as provided for in Section VI
- 6. Duly accomplished and signed Technical Specification using the form as provided for in Section VII
  - i. Signed conforme on the attached Terms of Reference (TOR)
  - ii. Signed conforme on the attached Engineering Clearance
  - iii. Brochures/sales literature reflecting the technical specifications
  - iv. Affidavit of Site Inspection (use of Form no. DOBA-PCMCSIF22 is required)

7. Original duly signed Omnibus Sworn Statement (OSS); and if applicable, Original Notarized Secretary's Certificate in case of a corporation, partnership, or cooperative; or Original Special Power of Attorney of all members of the joint venture giving full power and authority to its officer to sign the OSS and do acts to represent the Bidder. (Use of the Form provided is required)

#### Financial Documents

8. The prospective bidder's computation of the Net Financial Contracting Capacity (NFCC) must be at least equal to the ABC to be bid (*Use of Form No. DOBA–PCMC–NFF4 is required*)

#### OR

a committed Line of Credit from a Universal or Commercial Bank in lieu of its NFCC computation, it must be at least equal to 10% of the ABC

#### Class "B" Documents

9. If applicable, a duly signed joint venture agreement (JVA) in case the joint venture is already in existence (*Use of Form No. DOBA-PCMC-JVF6 is required*).

#### <u>OR</u>

Duly notarized statements from all the potential joint venture partners stating that they will enter into and abide by the provisions of the JVA in the instance that the bid is successful

Other documentary requirements under RA NO. 9184 (as applicable):

- i. [For foreign bidders claiming by reason of their country's extension of reciprocal rights to Filipinos] Certification from the relevant government office of their country stating that Filipinos are allowed to participate in government procurement activities for the same item or product
- ii. Certification from the DTI if the Bidder claims preference as a Domestic Bidder or Domestic Entity

The Bidder shall submit the following **FINANCIAL COMPONENT ENVELOPE** (ARRANGED, NUMBERED AND TABBED) [Strictly NO using of staple wire and thick materials for tabs] as enumerated below:

#### II. FINANCIAL COMPONENT ENVELOPE

- 1. Duly accomplished and signed Financial Bid Form
- 2. Duly accomplished and signed Price schedule (use applicable forms)
  - i. Use the form "For Goods offered from within the Philippines" if bidder is offering goods from within the Philippines.
  - ii. Use the form "For Goods offered from abroad" if bidder is offering goods from Abroad.

Note: Bidder shall <u>include the PCMC issued USB Flash Drive in the Financial</u> <u>Component Envelope</u> (*Original Folder*) containing the FOLLOWING:

- a. soft copy of their accomplished <u>Technical Specifications</u> (in <u>EXCEL</u> format)
- b. **SCANNED copy** (**in PDF Format**) **of** <u>ALL</u> the required documents under Section VIII. Checklist of Technical and Financial Documents

CONFORME:								
Authorized Signatory (Signatur	e over printed name)	Contact No	D:					
Name of Company/Firm	Company's Official (where notices will be		Company's Official Contact No.					

### PRICE SCHEDULE

(For Goods Offered from Abroad)

PROCURING ENTITY: PHILIPPINE CHILDREN'S MEDICAL CENTER					NAME OF BIDDER :					
INVIT	INVITATION TO BID NO. : IB-2023-128									
1	2 3 4 5 6					7	8	9	10	
Qty	Item	Description (Brand / Make / Model)	Country of Origin	Manufacturer	Unit price CIF port of entry (specify port) or CIP named place (specify border point or place of destination)	Total CIF or CIP price per item (col. 1 x 6)	Unit Price Delivered Duty Unpaid (DDU)	Unit price Delivered Duty Paid (DDP)	Total Price delivered DDP (col 1 x 9)	
One (1) Lot	Supply, Delivery, Installation, Testing, Commissioning and Programming of Private Automatic Branch Exchange (PABX) System									
	Total ABC = Php 4,000,000.00									
•	Pide will be valid for one hundred twenty (120) days and it shall remain hinding upon us and may be						TERMS OF PAYMENT (For discounts being offered, if there's any. Otherwise, state "NONE"):			
•	PCMC has the right to reject any or all bids without offering any reason, waive any required formality and award the contract to any bidder whose proposals as evaluated by PCMC is the most advantageous to the government.					NAME AND S	IGNATURE OF A	AUTHORIZED RE	PRESENTATIVE	

### PRICE SCHEDULE

(For Goods Offered from within the Philippines )

PROCURING ENTITY : PHILIPPINE CHILDREN'S MEDICAL CENTER							NAME OF BI	DDER :		
INVITATION TO BID NO. : IB-2023-128										
1	2	3	4	5	6	7	8	9	10	11
Qty	Item	Description (Brand / Make / Model)	Country of Origin	Manufacturer	Unit Price EXW per item	Transportation and all other costs incidental to delivery, per item	sales and other taxes payable if Contract is awarded, per item	Cost of Incidental Services, if applicable, per item	Price, per unit (col 6+7+8+ 9)	Total Price delivered Final Destination (col 10) x (col 1)
	Supply, Delivery, Installation, Testing, Commissioning and Programming of Private Automatic Branch Exchange (PABX) System Total ABC = Php 4,000,000.00									
•	Rids will be valid for one hundred twenty (120) days and it shall remain hinding upon us and may be acconted at any						TERMS OF I		ere's any. Otherw	vise, state "NONE"):
•	PCMC has the right to reject any or all bids without offering any reason, waive any required formality and award the contract to any bidder whose proposals as evaluated by PCMC is the most advantageous to the government.						NAME AND SI	GNATURE OF A	AUTHORIZED R	EPRESENTATIVE